

The DCV successfully performs integral operations continuity testing

The importance of the continuity of the services that the Securities Central Depository provides to the market engages the latter to be in constant process of improvement and strengthening of its continuity management model.

We know that the speed with which the DCV manages to resume its normal activities after the occurrence of a major incident will depend on the existence of an adequate crisis management strategy and the correct execution of a disaster recovery protocol. This situation was exposed last 27 February with the earthquake that affected the country, occasion where the company managed to have all its services available and working under normal conditions.

With this purpose and in the constant search to adhere to the highest international standards on operational continuity of the business and in the forefront of technology, the company has decided to supplement its current Continuity Plan with the Plan of Recovery before Disasters and Crisis Management. This concept will allow safeguarding the operation and assuring the continuity of the services, even before a major incident.

In order to prove the effectiveness of these measures, in September the company performed an integral continuity test simulating a fire threat that affected a group of critical components simultaneously, such as collaborators, facilities and technology.

In order to successfully face the fire scenario, a specialized organization was provided, formed by approximately 30 collaborators distributed in different emergency committees, who were in charge of executing specific and structured tasks in procedures which under a command scheme and in a center of operations before disasters, efficiently and shortly managed to control and normalize the situation, proving that it is possible to minimize the impact and losses caused by an incident such as the simulated.

This is nothing but adding a new and significant step for the DCV in matters of innovation. The development of this project has not only allowed perfecting the current procedures but also placing the company as a benchmark within the capital market, on the leading edge of the financial business operational continuity.



Burgos orderly evacuation of building



Floor leaders

Rodrigo Roblero
Finance and Planning Manager