



New Web Application DCV launches a new Service of Position Certificates



The DCV informed its depositors that a new Position Certificate Service is available. The new Web application will allow the clients requesting the issuance of these documents for specific amounts of available values that are deposited in their respective position accounts.

Our new Service of Position Certificates was catalogued as a success by the depositors. This new functionality considered as friendly, comfortable and easy to operate is available since last Friday, January 28. To access the service the clients have to enter www.dcv.cl, and enter from the Depositor's Site to Reports in the Thematic Menu and select the option "Certificate of Position Ownership, partial positions".

The service also simplifies the delivery of documents by the depositors to their respective clients.

In the development of this service, the DCV worked together with its clients, who not only pointed out the necessity to have this service but also participated in test stages and trial run.

"We had to do everything manually before. You had to review the portfolio in order to actually see the securities and request a formal letter to DCV, which had to review in its systems that these certificates had been received", explains the Head of Custody of Banco Bice, Michel López.

"With the new service this procedure is much easier. Now, when the need of generating a specific document for one of our clients arises, I can personally make the certificate in the computer at my office; I do not have to make the formal letter with the signatures of the corresponding representatives and wait for a prolonged period of time for the issuance of the certificate.





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Currently, I do it myself by pressing a button and I do not have to be searching people or sending letters. It is significant saving time and paperwork, in fact the time to obtain this certificate decreased from approximately two days to just minutes", adds the executive.

With this new service, the depositors will obtain the following benefits:

- **The elimination of the application letter used to obtain these types of certificates, which allows obtaining the document more timely and expeditious when performed.**
- **The possibility to obtain a personalized certificate according to the needs of information of each depositor.**
- **The option of generating certificates at the date and time of the request registration, including the current day.**
- **New design that facilitates the revision and reading of the report.**



It is expected with this new service that the depositors may be able to streamline their business processes, conciliations, balances and others that require the use of this type of certificate.

The incorporation of digital signatures is considered in phase 2 of the project to make it possible for the depositors to print these documents in their workplaces.

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