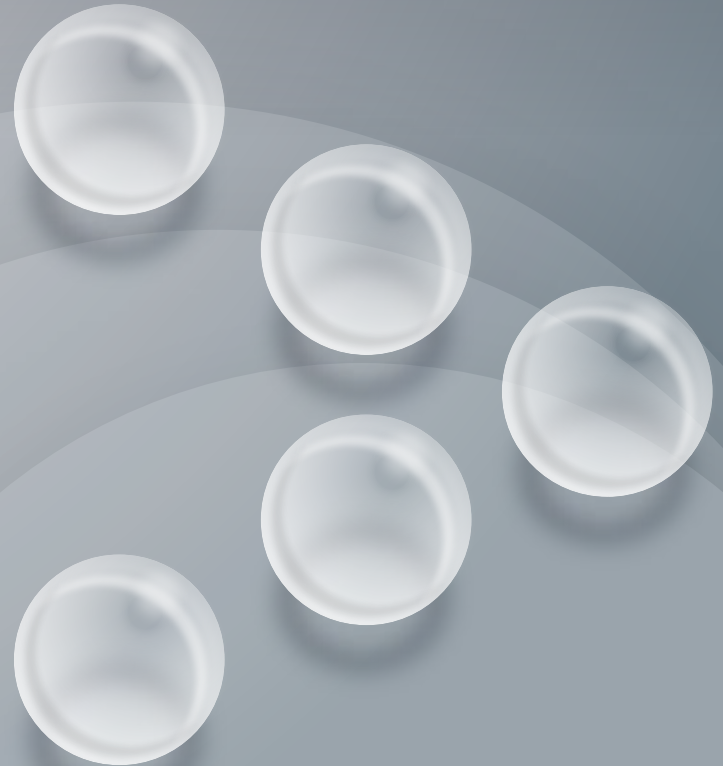


Annual Report

2011



The background of the lower half of the page is a dark grey gradient. On the left, there is a vertical bar with a blue top section and an orange bottom section. A white arrow points from the orange section towards the text. The text 'Annual Report 2011' is enclosed in a white rounded rectangle. On the right side, there are several overlapping, semi-transparent grey circles and five translucent, spherical objects that look like bubbles or lenses, arranged in a pattern that suggests depth and movement.

A n n u a l R e p o r t 2 0 1 1

# CONTENTS

## Perspectives for 2012

04-05	Vision, Mission and Values	33	Report of the independent auditors
06	Organizational background	34	Consolidated classified statements of financial position
07	Legal background	36	Consolidated statements of income, by segment
07	Ownership structure	37	Consolidated statements of comprehensive income
08	Board of directors	38-39	Consolidated statements of changes in net equity
09-12	Letter from the chairman	40	Consolidated statements of cash flows, direct
13	Management	41-92	Notes to the consolidated financial statements
14	Company management	93	Summary statements of affiliate
28	Additional information	94	Statement of responsibility
31	Perspectives for 2012		



## VISION

To be a leading institution in the development and innovaton of services for the capital market, both at local and international level.

## MISSION

To provide the entities in the local and international capital markets with securities custody, administration, compensation and liquidation services with high security, efficiency and quality standards.



## VALUES

**HONESTY:** We act in our best efforts to provide services in a transparent, reliable, and honest manner.

**RESPECT:** We value the dignity of our employees working for both the Depósito Central de Valores and DCV Registros. We acknowledge merit, promote diversity, and ensure equal opportunity, while encouraging and ensuring a good work environment.

**EXCELLENCY:** We have a personal and permanent commitment to improving the quality of our services, as well as all other corporate activities.

**AUSTERITY:** We are simple and honest. We manage our resources rationally, seeking a balance while avoiding excess without affecting the company's services or image.

**RESPONSIBILITY:** We duly comply with our professional obligations and maintain a strong sense of duty and commitment.

**INITIATIVE:** We are responsible for making things happen, always making decisions that best contribute to finding creative solutions within the framework of values which guide us.

**COMMITMENT:** We understand and honor our ethical obligation to act according to the values, principles, mission and objectives of the organization, thus defending and promoting the values of our company as our own.



## ORGANIZATIONAL BACKGROUND

DEPÓSITO CENTRAL DE VALORES S.A., DEPÓSITO DE VALORES ("THE COMPANY") was incorporated by means of a public deed dated March 15, 1993, granted at the Office of the Notary Public in Santiago Mr. René Benavente Cash. The abstract was published in the Official Gazette on March 22, 1993.

THE SUPERINTENDENCY OF SECURITIES AND INSURANCE ("SVS") authorized its existence and approved the articles of incorporation by means of Exempt resolution No. 57 dated March 19, 1993.

THE COMPANY is subject to the provisions set forth in Law 18,876 of 1989 and its rules and instructions given by the Superintendency of Securities and Insurance.

In exempt resolution No. 264 dated December 29, 1993, the SVS authorized the Company to operate as a "Depository of Securities" and approved its Internal Rules and Deposit Agreement.

The Company is not required to be registered with the Securities Registry.

## LEGAL INFORMATION

Legal name : Depósito Central de Valores S.A., Depósito de Valores

Legal address : Avenida Apoquindo n° 4001, piso 12, Las Condes, Santiago

Taxpayer ID number : 96.666.140-2

External auditors : Ernst & Young  
Servicios Profesionales de Auditorías y Asesorías Limitada

## OWNERSHIP STRUCTURE

Shareholders	Shares	%
Inversiones DCV S.A.	42,150	27
Sociedad Interbancaria de Depósito de Valores S.A.	42,150	27
Bolsa de Comercio de Santiago, Bolsa de Valores	32,315	21
DTCC Holdings I LLC	15,612	10
DCV Vida S.A.	14,050	9
Inversiones Bursátiles S.A.	8,430	5
Other shareholders	1,405	1
<b>TOTAL</b>	<b>156,112</b>	<b>100</b>

# BOARD OF DIRECTORS

**Sergio Baeza Valdés**  
CHAIRMAN

**Pablo Yrarrázaval Valdés**  
VICE-CHAIRMAN

**Jorge Claude Bourdel**  
DIRECTOR

**Arturo Concha Ureta**  
DIRECTOR

**Arturo del Rio Leyton**  
DIRECTOR

**Mario Gómez Dubravcic**  
DIRECTOR

**Fred Meller Sunkel**  
DIRECTOR

**Juan Carlos Reyes Madriaza**  
DIRECTOR

**José Antonio Martínez Zugarramurdi**  
DIRECTOR

**Oscar Raposo**  
DIRECTOR

**Guillermo Tagle Quiroz**  
DIRECTOR





## CHAIRMAN'S LETTER

In 2011, Depósito Central de Valores earned profits amounting to UF 59,866, 36% over those of 2010. Consolidated gross revenues amounted to UF 648,463, a 9% increase compared to 2010. The total discount applied to Depositors amounted to UF 95,210 over the sums invoiced for related services in the position account, showing a 24% increase compared to 2010.

Total consolidated expenses amounted to UF 485,883, showing a 4% increase compared to 2010. However, the Company had invested in equipment, software development and renovation of affiliate offices, all of which amounted to UF 32,840, 11% less than the sum invested in 2010.

At year end, DCV has a total 5,939 million UF in deposits, which is equivalent to an 8.2% increase compared to 2010. The amount kept in custody also experienced an increase, mostly in Treasury Bonds in UF 338 million, Bonds of the Central Bank in UF 335 million, and Fixed Time Deposits UF 230 million. Treasury Bonds in Chilean pesos show a decrease of UF 260 million, Shares of UF 187 million and Bonds of the Central Bank in Chilean pesos of UF 147 million.

### LOCAL CUSTODY

At the end of 2011 the custody of variable income instruments amounted to UF 1,756 million, which represents 9.5% less than 2010; the custody of fixed income instruments showed a 20.2% increase compared to the same amount in 2010, having by the end of the year UF 2,671 million. Financial intermediation instruments showed a 14.3% increase compared to December 2010, which by the end of the year amounted to UF 1,512 million.

The volume in custody, valued at UF 5,939 million as of 2011 year-end, is dematerialized by 95.7%.



## CHAIRMAN'S LETTER

The transactions recorded in the DCV system amounted to 3.3 million within the year, which meant no variation with respect to 2010. In terms of relative importance, transactions with variable income instruments represented 41.5% of the year's total, while transactions with fixed income instruments and financial intermediation instruments represented 11.2% and 47.3%, respectively.

### INTERNATIONAL CUSTODY

#### DTCC & CITI

The international custody service continued to advance during 2011. At year end, 8 depositors have approximately 143 million US dollars in DCV accounts in DTCC and Euroclear, the latter through an agreement with Citi. In connection with foreign securities in the local market, 12 depositors have approximately 33 million US dollars in custody at Deutsche Bank as of December 2011.

#### **Mercado Integrado Latinoamericano ("MILA") (Integrated Latin American Market)**

In May 2011, MILA was officially launched. This ended an eighteen month phase with the participation of Stock Exchanges, Depositories of Securities and the Regulating bodies of the three countries involved (Colombia, Peru and Chile). At the end of 2011, five local depositors have operated in MILA with 1.5 million US dollars in custody for this market.

#### EUROCLEAR

The provision of cross-border and custody services began in July 2011 under a bilateral agreement between DCV and Euroclear. Under this agreement, DCV may offer its local clients transactional and custody services including all such eligible foreign securities through



## CHAIRMAN'S LETTER

Euroclear, while Euroclear may offer the custody of Chilean securities to its own clients in more than 90 countries. This alliance was celebrated by the domestic market and the authorities of the Chilean government and was defined by the Ministry of Finance as one of the most relevant developments in the Chilean financial markets over the last years.

At the end of 2011, four depositors operated through Euroclear, keeping 465 million dollars in custody.

## TECHNOLOGY

In 2011, the installation of the Disaster Recovery Place ("DRP") across the national border was materialized, as one of the initiatives included in the Company's Operational Continuity Plan. Now, DCV has the infrastructure it needs to continue operating abroad in case of disasters and is able to recover services within approximately 3 hours after the occurrence of a catastrophic event. Other projects were also developed during the year, with the objective of improving service continuity and availability such as migration and cutting edge technology equipment, allowing significant reduction of infrastructure costs.

## SHAREHOLDER'S REGISTRY

At the end of 2011, there are 235 registries, including over 196,000 shareholders, comparable to the 226 registries and 193,000 shareholders at the end of 2010. During the year, the affiliate held 173 shareholders' meetings (152 in 2010), and 131,772 dividend payments were made to the shareholders (126,892 in 2010). These payments amounted to UF 33.8 million (UF 25.5 million the prior year).



## CHAIRMAN'S LETTER

### FINANCES

The Company's equity accounts as of December 31, 2011 are as follows: Paid-in Capital 4,090 million Chilean pesos plus a withholding amounting to 938 million Chilean pesos, totaling 5,028 million Chilean pesos.

The Board of Directors proposes in the shareholders' meeting to pay definitive dividend No. 19 amounting to 1,298 Chilean pesos per share. The stock capital is split between 156,112 shares, making it equivalent to a total distribution amounting to 202,633,376 Chilean pesos.











The withholding of 938 million Chilean pesos includes accumulated profits amounting to 4 million Chilean pesos plus the year's profit that amounts to 1,335 million Chilean pesos less provisional dividend No. 18 which amounts to 198 million Chilean pesos (paid September 2011) less the proposed dividend of 203 million Chilean pesos.

I, the Chairman, on behalf of the Board of Directors, express our satisfaction with the global results of the Company in relation to both the quality and security of the services provided and the amounts recorded in the balance sheet.

**Sergio Baeza Valdés**

*Chairman of the Board*

# MANAGEMENT

 <b>Fernando Yáñez González</b>	General Manager
 <b>Rodrigo Roblero Arriagada</b>	Finance and Planning Manager
 <b>Juan Videla Valenzuela</b>	DCV Services Manager
 <b>Claudio Garín Palma</b>	DCV Registros Services Manager
 <b>Javier Jara Traub</b>	Legal and Product Development Manager
 <b>Nelson Fernández Benavides</b>	Technology Manager
 <b>Gonzalo Diethelm Guallar</b>	Systems Development Manager
 <b>Domingo Eyzaguirre Pepper</b>	Legal Counsel
 <b>Sandra Valenzuela Nieves</b>	Human Resources and Administration Assistant Manager
 <b>Eduardo Cousiño Rodríguez</b>	Comptroller - Assistant Manager

## COMPANY RESULTS



Annual  
Report  
2011

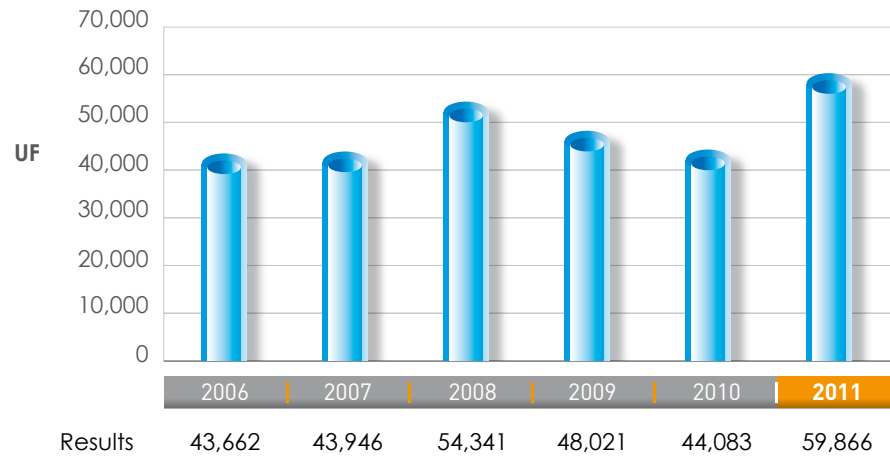
14

RELEVANT FIGURES	2006	2007	2008	2009	2010	2011
<b>OPERATIONAL VOLUMES</b>						
<b>Amount in Deposit (millions UF)</b>	<b>4,175</b>	<b>4,724</b>	<b>4,481</b>	<b>5,064</b>	<b>5,667</b>	<b>6,103</b>
Fixed Income (*)	1,806	1,907	2,167	2,292	2,398	2,835
Financial Intermediations	1,229	1,559	1,395	1,402	1,323	1,512
Variable Income	1,139	1,258	919	1,370	1,946	1,756
<b>Number of Transactions</b>	<b>2,517,086</b>	<b>3,121,793</b>	<b>3,185,974</b>	<b>3,583,256</b>	<b>3,255,344</b>	<b>3,255,758</b>
Non-Stock Market	1,690,670	2,116,409	1,705,862	2,047,300	2,037,128	2,407,530
Stock Market	826,416	1,005,384	1,480,112	1,535,956	1,218,216	848,228
<b>Number of Collection Efforts</b>	<b>915,465</b>	<b>906,609</b>	<b>895,070</b>	<b>848,984</b>	<b>844,908</b>	<b>823,988</b>
<b>FINANCIAL INFORMATION</b>						
<b>STATEMENT OF COMPREHENSIVE INCOME (UF)</b>						
Operation Sales	411,663	444,666	472,005	497,521	516,582	553,254
Operating Costs (less)	-269,184	-288,294	-280,778	-332,634	-351,911	-370,666
<b>Operating Margin</b>	<b>142,479</b>	<b>156,372</b>	<b>191,227</b>	<b>164,887</b>	<b>164,671</b>	<b>182,588</b>
Administrative and Sales Expenses	-88,434	-101,482	-128,803	-117,106	-114,032	-115,216
<b>Operational Income</b>	<b>54,045</b>	<b>54,890</b>	<b>62,424</b>	<b>47,781</b>	<b>50,639</b>	<b>67,372</b>
<b>Non-Operational Income</b>	<b>-4,268</b>	<b>-5,169</b>	<b>782</b>	<b>6,574</b>	<b>1,662</b>	<b>5,136</b>
<b>Income Before Tax</b>	<b>49,777</b>	<b>49,721</b>	<b>63,206</b>	<b>54,355</b>	<b>52,301</b>	<b>72,508</b>
Income Tax	-6,115	-5,775	-8,865	-6,334	-8,218	-12,642
Non-Controlling Interests	-	-	-	-	-	-
<b>Income for the Year</b>	<b>43,662</b>	<b>43,946</b>	<b>54,341</b>	<b>48,021</b>	<b>44,083</b>	<b>59,866</b>
<b>GENERAL BALANCE SHEET (UF)</b>						
Current Assets	145,564	155,560	122,713	126,752	184,552	222,936
Property, Plant and Equipment	146,570	196,990	215,409	161,241	125,780	115,392
Other Assets	4,609	9,549	12,338	46,328	42,450	38,516
<b>Assets</b>	<b>296,744</b>	<b>362,099</b>	<b>350,460</b>	<b>334,321</b>	<b>352,782</b>	<b>376,844</b>
Current Liabilities	112,187	127,322	99,214	95,613	102,009	108,480
Non-Current Liabilities	15,220	51,526	55,686	68,753	41,031	42,812
Non-Controlling Interests	-	-	-	-	-	0.1
<b>Equity</b>	<b>169,338</b>	<b>183,251</b>	<b>195,560</b>	<b>169,955</b>	<b>209,741</b>	<b>225,552</b>
<b>Total Liabilities and Equity</b>	<b>296,744</b>	<b>362,099</b>	<b>350,460</b>	<b>334,321</b>	<b>352,782</b>	<b>376,844</b>
<b>INDICATORS</b>						
Indebtedness (Times)	0.75	0.98	0.79	0.97	0.68	0.67
Performance over Assets	18.50%	16.70%	15.50%	14.40%	12.50%	15.9%
Performance over Equity	26.10%	24.90%	28.70%	26.30%	23.20%	27.5%

(\*) For 2011, it includes UF 164 million in AABR (see page 15)

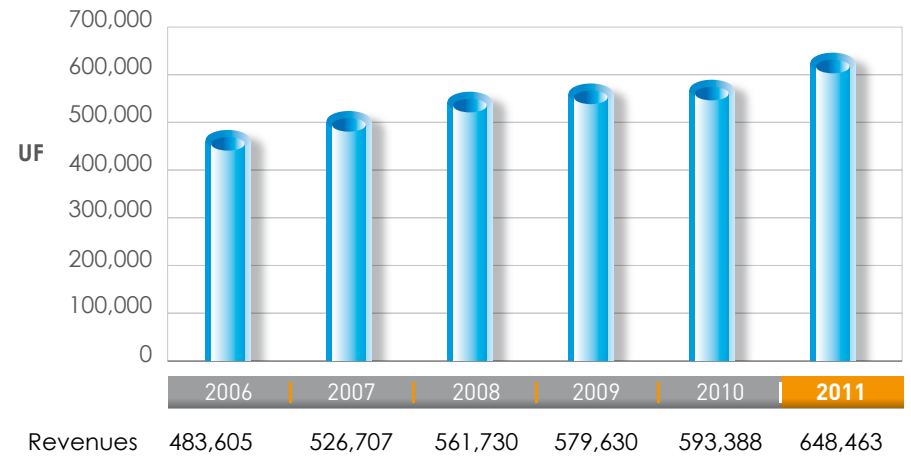
## INCOME

Income amounted to UF 59,866 in 2011, 36% higher than 2010. The graph below shows the evolution of income after taxes paid by the Company over the last 6 years:

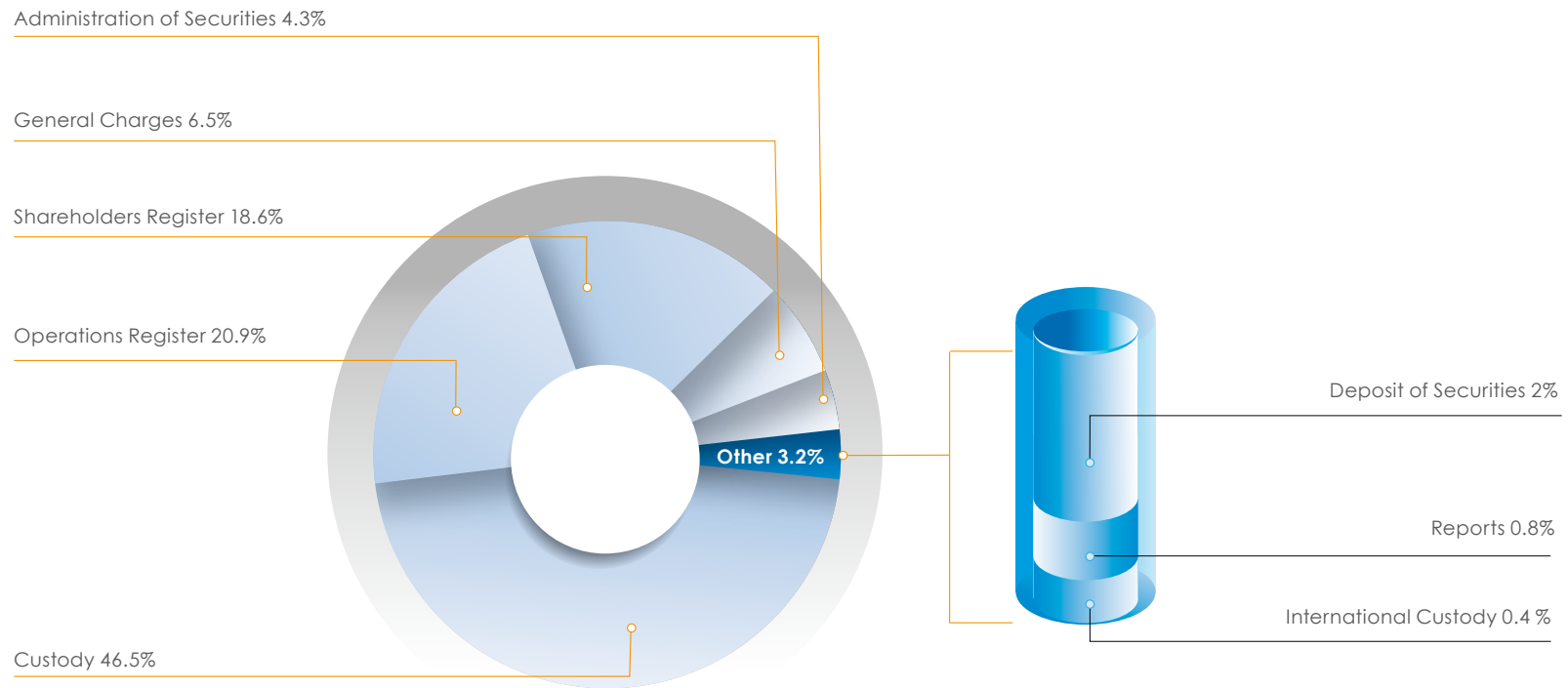


## REVENUES

Total gross revenues of the company, before discounts, amounted to UF 648,463, 9% over those obtained in 2010. The graph below shows the evolution of the operational income of the Company over the last 6 years:



Gross revenues from deposit services that represent 81% of the total revenues amounted to UF 527,822, showing a 9.3% growth compared to 2010. In turn, the revenues derived from affiliate DCV Registros that represent 19% of the total gross revenues amounted to UF 120,642, 9.3% higher than 2010. The graph below shows the revenue item percentages in total sales of the Company:





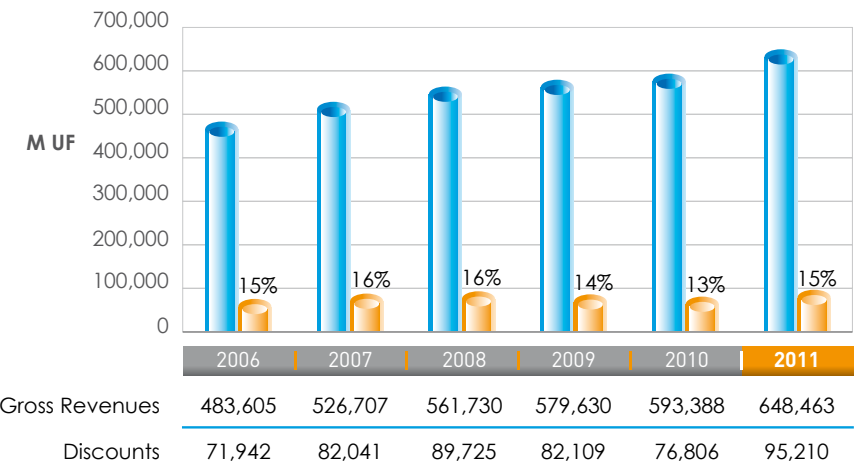
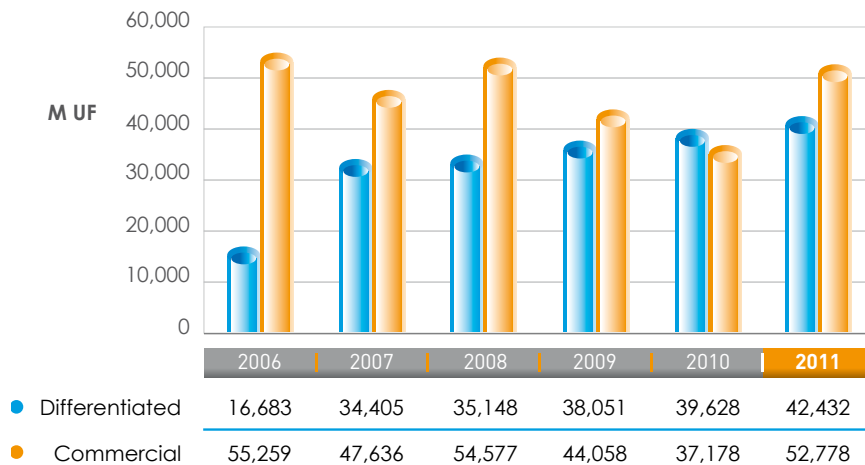
## DISCOUNTS

The company applies discount rates to clients' monthly invoices. There are two types of discounts: the first one is a differentiated discount that operates by type of service, and the second is an additional discount over the total amount billed (commercial discount).

Discounts by type of service are: 15% over the fixed monthly payment, 9% over the securities custody service; 5% over the additional account opening, 4% over the operations registration, and 22% over the securities administration service.

In 2011, discounts amounted to UF 95,210, 24% greater than last year. 55% corresponds to commercial discount (48% in 2010) and 45% to discount by type of service (52% in 2010). The chart below shows the evolution of discount rates.

The graph below shows the relation of gross revenues to the discounts granted by the Company, beginning in 2006:



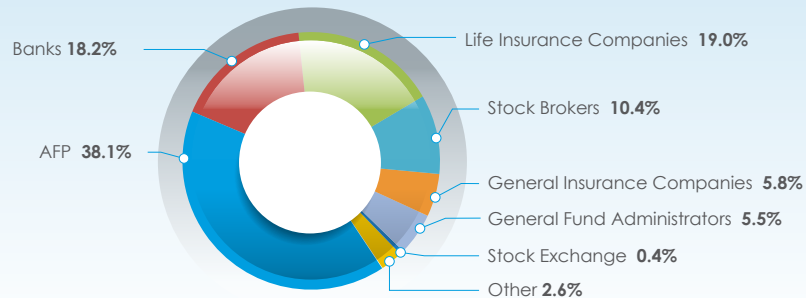
## CLIENTS

As of December 2011, the Company has a total of 180 depositors. They operate in different industries, and their share in the revenues of the Company is detailed as follows:

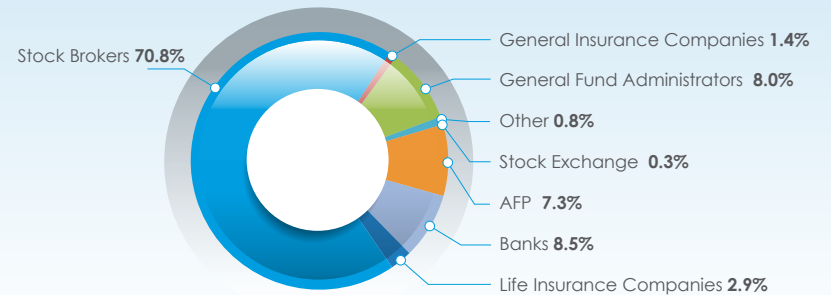
Market	Depositors	Share in Revenues
Stock Brokers	43	25.3%
Banks	27	19.0%
General Insurance Companies	26	4.2%
Life Insurance Companies	25	10.4%
General Fund Administrators	25	12.8%
Stock Companies	23	1.7%
Pension Fund Administrators	6	23.9%
Stock Exchange	3	1.1%
Unemployment Fund Administrator	1	1.4%
Treasury General of the Republic	1	0.1%

Likewise, in 2011 the share of several industries in the revenues from custody and transaction registration services is detailed as follows:

### CUSTODY OF SECURITIES



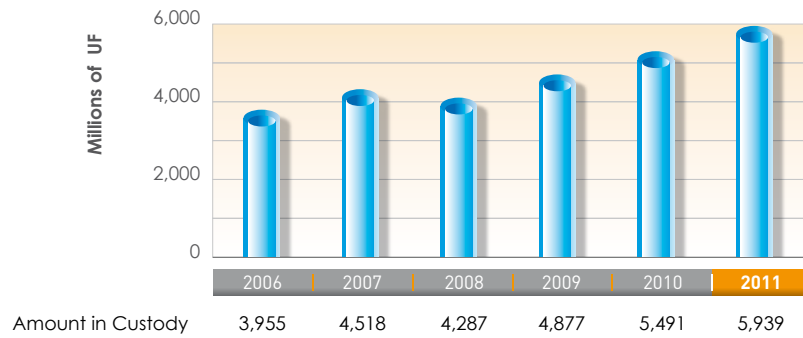
### OPERATIONS RECORDS



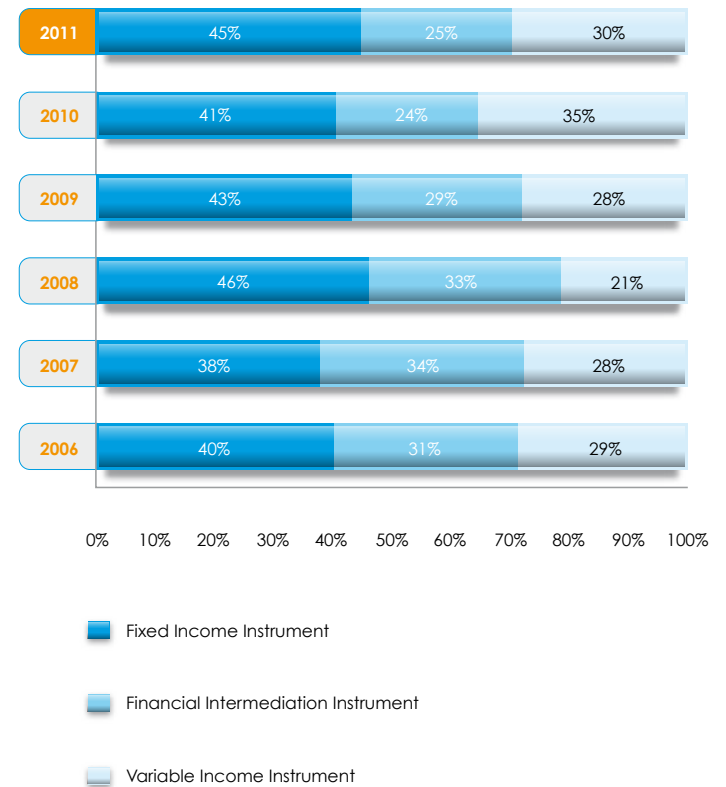
## AMOUNT IN DEPOSIT

As of December 2011, deposits amounted to UF 6,103 million, from which UF 5,939 relates to investment portfolios administered by the market agents and UF 164 million are Active Associates Recognition Bonds (AABR).

The amount deposited in 2011 shows an 8.2% increase compared to 2010. The graph below shows the investment portfolio evaluation (not including the AABR).



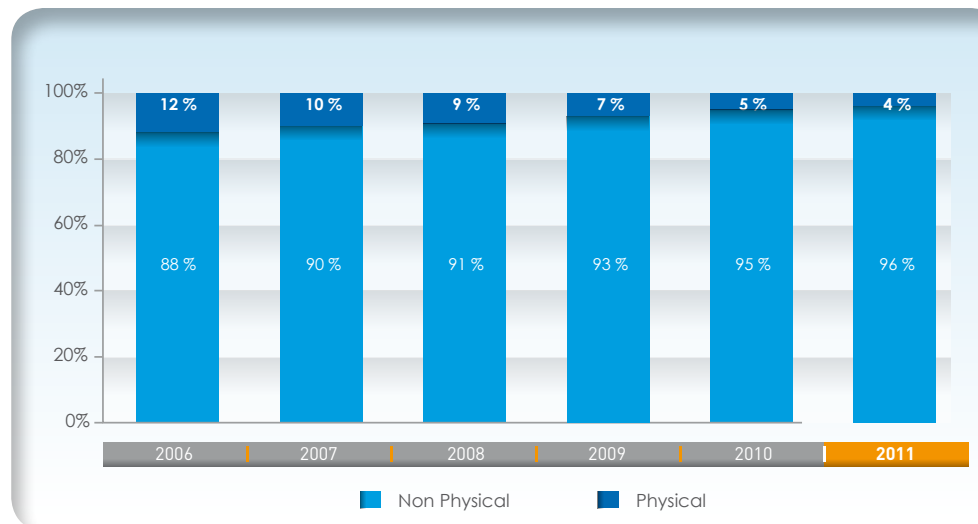
The chart below shows the evolution of each type of instrument as a percentage of the total in custody since.



The chart below shows the variation rates for the instruments in custody over the last 6 years:

Market	Amount in deposit (millions of UF)						Variation rate				
	2006	2007	2008	2009	2010	2011	07/06	08/07	09/08	10/09	11/10
Financial Intermediation Instrument	1,229	1,559	1,395	1,403	1,323	1,512	26.9%	-10.5%	0.5%	-5.7%	14.3%
Fixed Income Instrument	1,587	1,702	1,973	2,105	2,222	2,671	7.2%	15.9%	6.7%	5.6%	20.2%
Variable Income Instrument	1,139	1,257	919	1,370	1,946	1,756	10.4%	-26.9%	49.0%	42.1%	-9.8%
<b>Total</b>	<b>3,955</b>	<b>4,518</b>	<b>4,287</b>	<b>4,877</b>	<b>5,491</b>	<b>5,939</b>	<b>14.2%</b>	<b>-5.1%</b>	<b>13.8%</b>	<b>12.6%</b>	<b>8.2%</b>

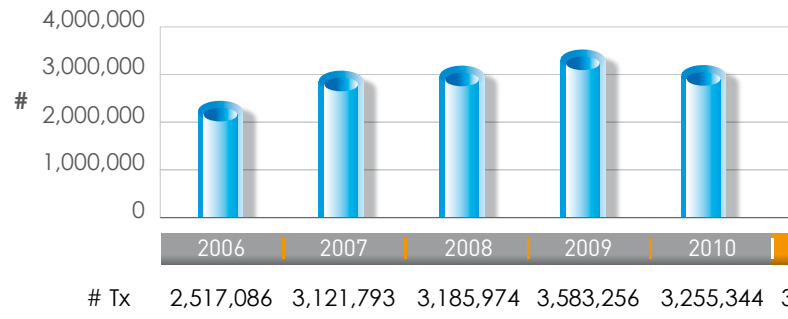
The graph below shows the evolution of the amount of deposit in electronic form of portfolios in custody as of December of each year:



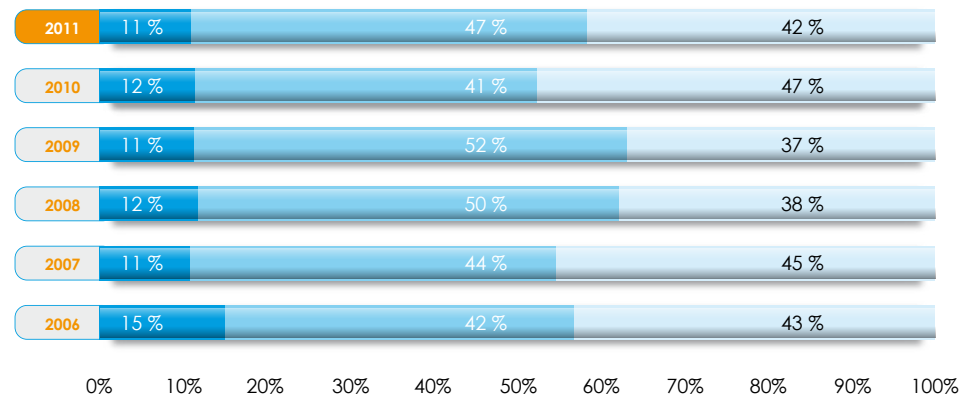
The dematerialization percentage increased from 95% in 2010 to 95.7% in 2011. It is worth noting that the physical issue of financial instruments is almost non-existent. In 2011, agreements were made with some issuers, with results to be seen in 2012, where a significant portion of physical instrument inventory will be converted to electronic inventory.

## PURCHASE/SALE REGISTER

In 2011, the purchase/sales register shows no variation compared to 2010. The graph below shows the evolution of these operations:



Depending on the type of instrument, the evolution of each group's share in the total transactions recorded in the Company is shown in the chart below:

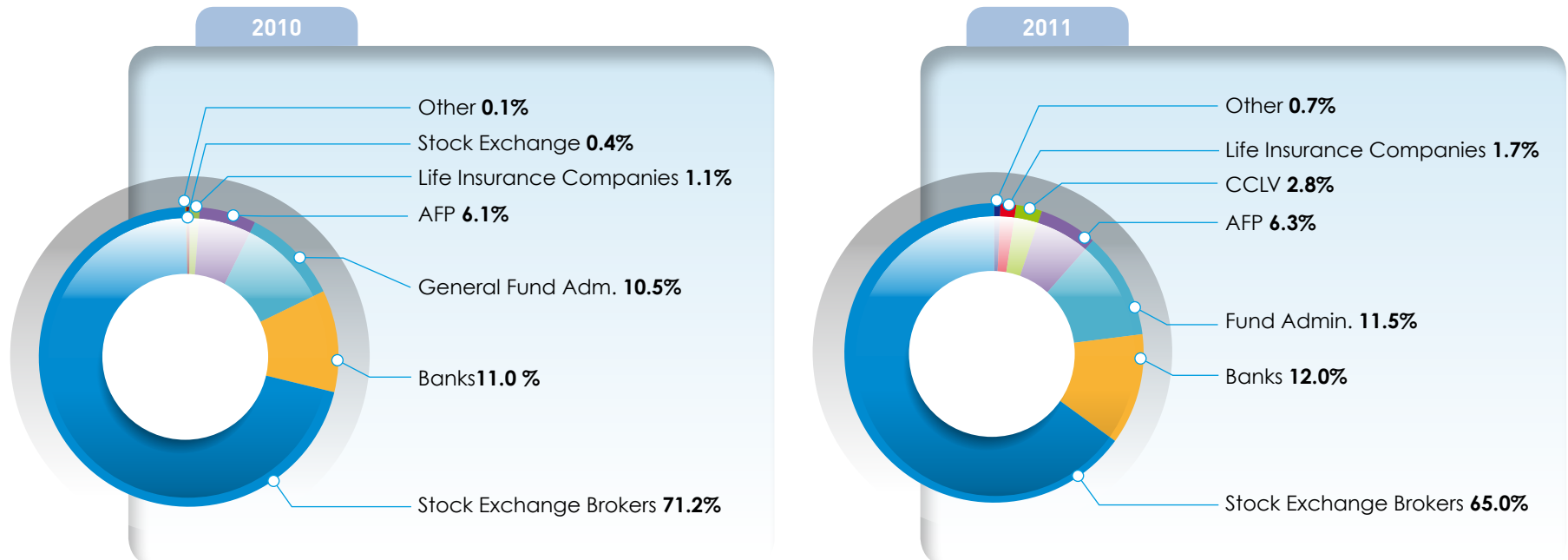


■ Fixed Income Instrument    
 ■ Financial Intermediation Instrument    
 ■ Variable Income Instrument

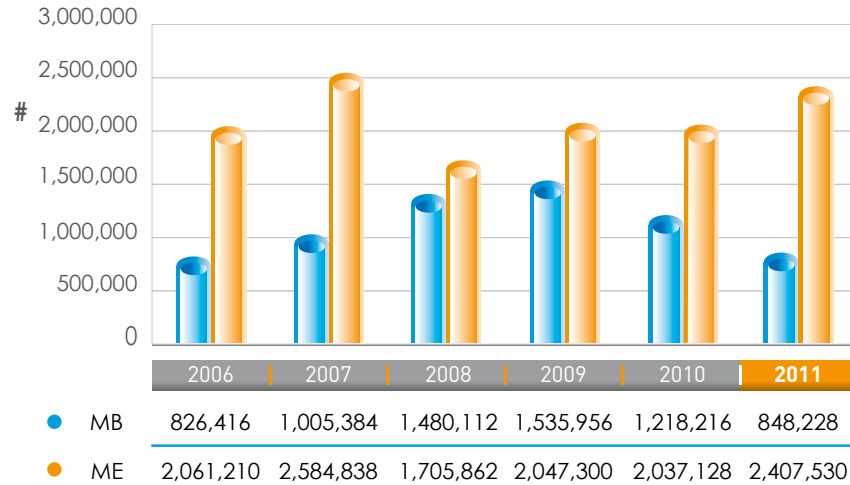
The chart below shows the variation rates recorded in the purchase/ sales registers over the last 6 years:

Market	Transactions (Thousands)						Variation rate				
	2006	2007	2008	2009	2010	2011	07/06	08/07	09/08	10/09	11/10
Variable Income Instrument	1,087	1,414	1,203	1,314	1,545	1,351	30.1%	-15.0%	9.3%	17.6%	-12.6%
Financial Intermediation Instrument	1,051	1,361	1,606	1,859	1,331	1,539	29.5%	18.0%	15.8%	-28.4%	15.6%
Fixed Income Instrument	380	347	377	410	379	366	-8.7%	8.7%	8.6%	-7.5%	-3.4%
<b>Total</b>	<b>2,517</b>	<b>3,122</b>	<b>3,186</b>	<b>3,583</b>	<b>3,255</b>	<b>3,256</b>	<b>24.0%</b>	<b>2.1%</b>	<b>12.5%</b>	<b>-9.2%</b>	<b>0.0%</b>

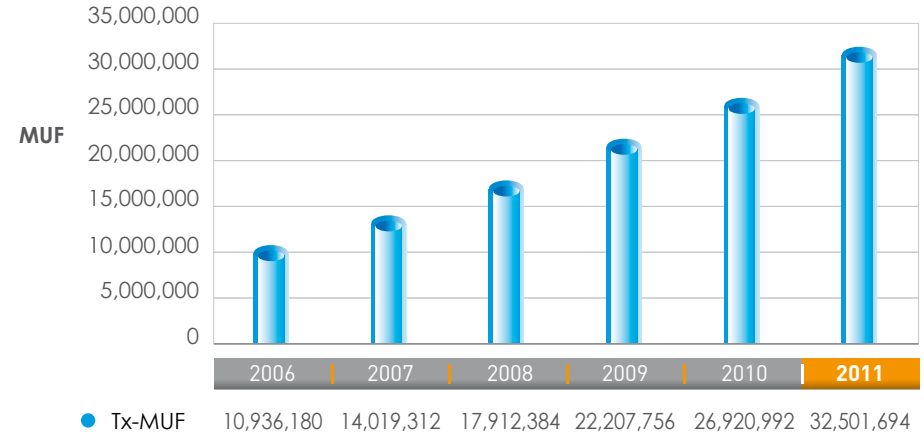
The diagram below shows each industry share with respect to the total purchase/sale transactions performed in 2010 and 2011.



The evolution of the purchase/sales transactions according to the market where they originated (stock and non-stock) is detailed as follows:



The sales/purchase amounts show a 21% increase compared to 2010. The progress in thousands of UF since 2006 to date is as follows:



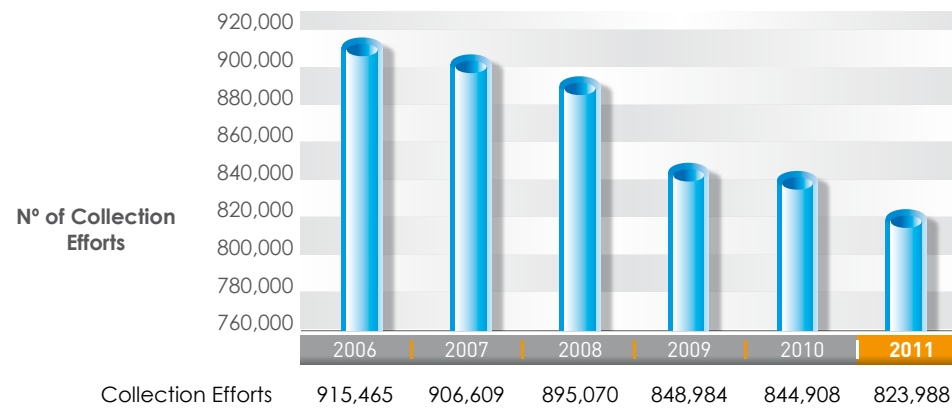
The chart below shows the variation rates of the transaction amounts within the same period by the type of instrument:

Market	Amounts of transactions (millions of UF)						Variation rate				
	2006	2007	2008	2009	2010	2011	07/06	08/07	09/08	10/09	11/10
Financial Intermediation Instrument	5,568	6,452	9,334	12,868	15,362	18,562	15.9%	44.7%	37.9%	19.4%	20.8%
Fixed Income Instrument	3,662	5,159	6,417	7,494	8,768	10,523	40.9%	24.4%	16.8%	17.0%	20.0%
Variable Income Instrument	1,706	2,409	2,162	1,845	2,791	3,417	41.2%	-10.3%	-14.6%	51.2%	22.4%
<b>Total</b>	<b>10,936</b>	<b>14,019</b>	<b>17,912</b>	<b>22,208</b>	<b>26,921</b>	<b>32,502</b>	<b>28.2%</b>	<b>27.8%</b>	<b>24.0%</b>	<b>21.2%</b>	<b>20.7%</b>

## ADMINISTRATION OF SECURITIES

In 2011, 823,988 collection activities were performed, representing a 2.5% decrease compared to 2010. The amount under collection was equal to UF 20,051 million, a 55% increase compared to 2010.

The graph below shows the evolution of collection efforts made by the Company over the last years:



The chart below shows the volumes associated with the administration of securities for each industry related to DCV:

Industry	Collection efforts		Amount Collected	
	Number	%	Millions of UF	%
Banks	442,878	54%	8,783	44%
General Fund Administrators	101,758	12%	3,033	15%
Stock Brokers	50,617	6%	6,988	34%
AFP	105,550	13%	753	4%
Other	46,149	6%	378	2%
Life Insurance Companies	68,432	8%	90	0.4%
General Insurance Companies	8,604	1%	26	0.1%
<b>Total</b>	<b>823,988</b>	<b>100%</b>	<b>20,051</b>	<b>100%</b>



## DEPOSIT OF ELECTRONIC ISSUES

In 2011 we made efforts to continue the dematerialization process regarding both the document inventory in the vault and the newly issued documents.

In 2011, 700,970 securities were deposited from which 99.3% was in electronic form (dematerialized). The chart below shows the number of securities issued either electronically or physically:

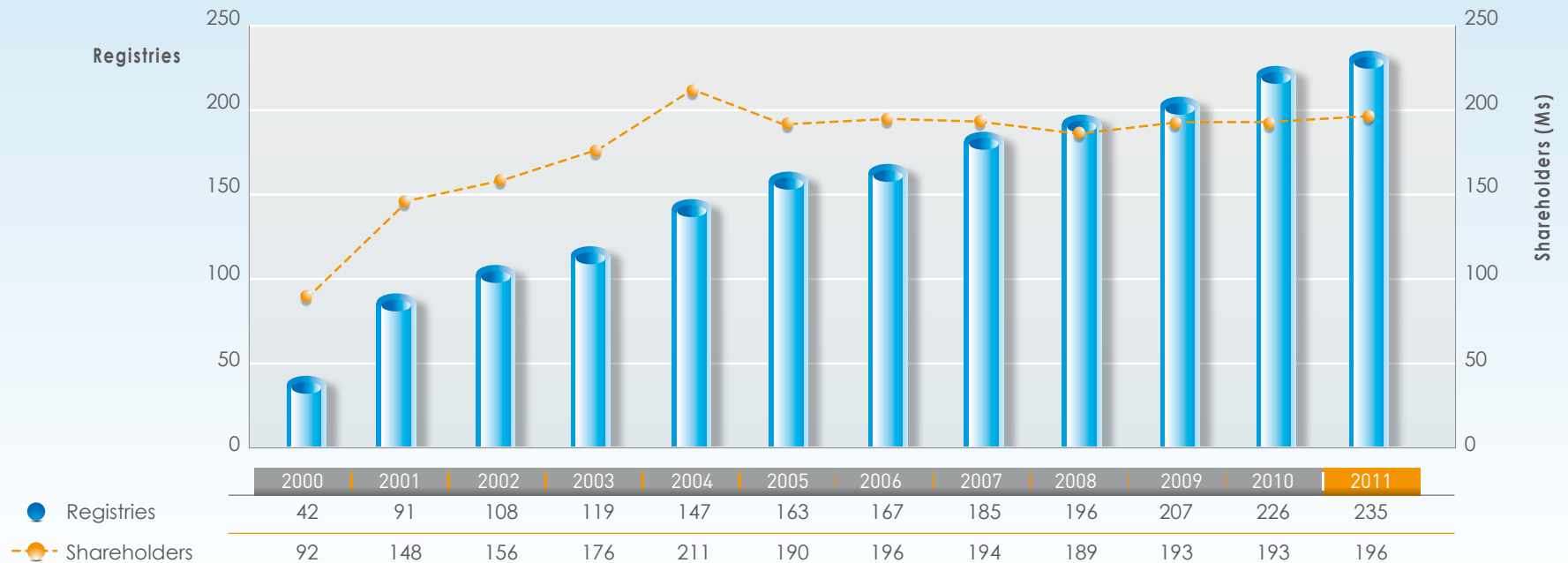
Instrument	Electronic	Physical	Total	Physical Issue %
Discountable Notes of the Central Bank (PDBC)	190,913	0	190,913	0.0%
Corporate Bonds of Companies	177,360	0	177,360	0.0%
Bank Bonds	120,512	0	120,512	0.0%
Fixed Time Deposits	88,233	583	88,816	0.7%
Bonds of the Central Bank of Chile	48,029	0	48,029	0.0%
Subordinated Bonds	23,800	0	23,800	0.0%
Non-Serial Negotiable Instruments	23,076	0	23,076	0.0%
Treasury General Bonds	15,046	0	15,046	0.0%
Letters of Credit	7,488	41	7,529	0.5%
Recognition Bonds	0	4,038	4,038	100.0%
Other	1,851	0	1,851	0.0%
<b>Total</b>	<b>696,308</b>	<b>4,662</b>	<b>700,970</b>	<b>0.7%</b>

## ADMINISTRATION OF SHAREHOLDERS' REGISTRIES

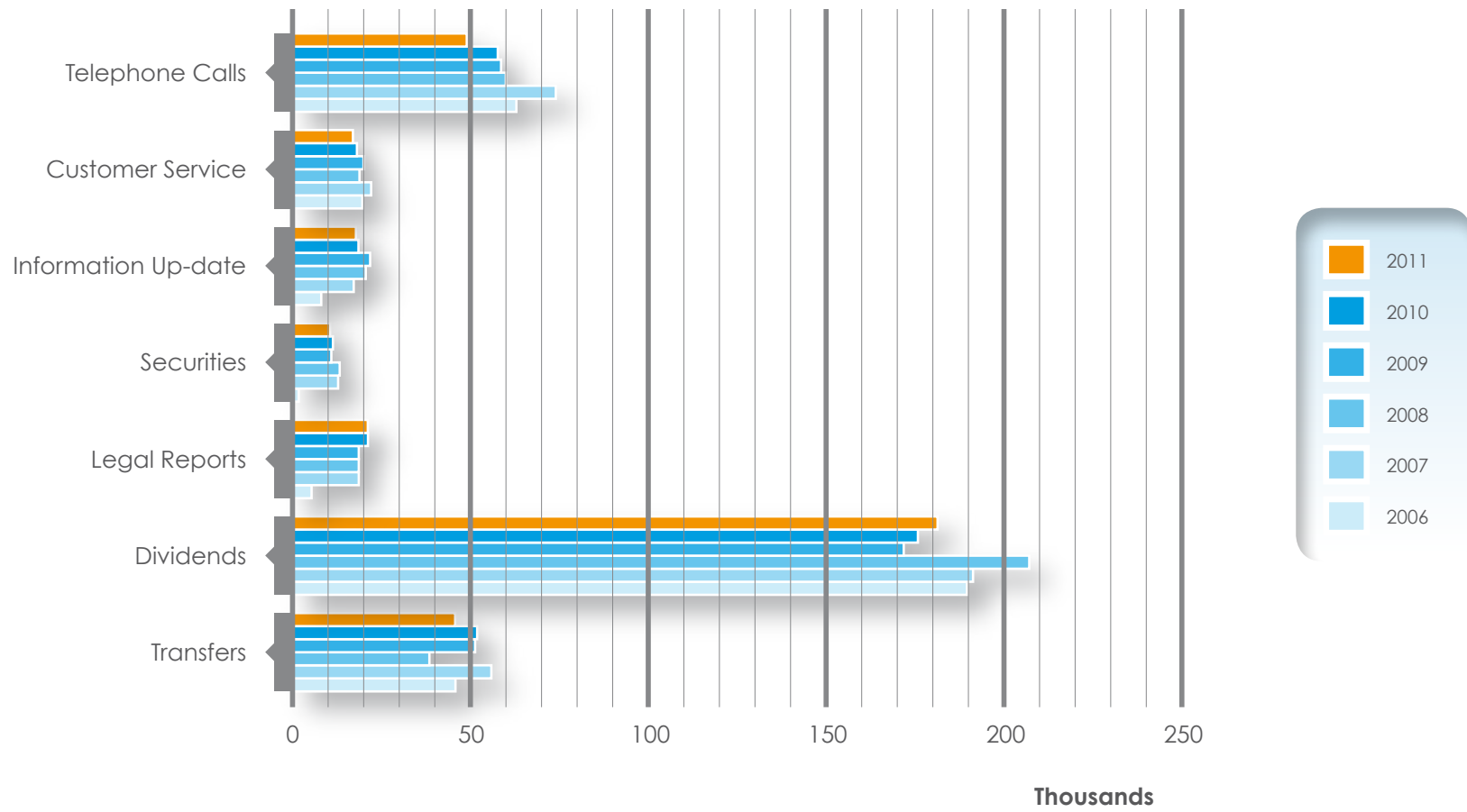
At the end of 2011, we recorded 235 registries. The net of 9 additional with respect to 2010 is broken down as follows: 23 new registries were included, 3 investment funds closed their records, a company eliminated one series and 10 companies generated an historic registry as a result of modifying their registry structure.

The graph below shows the evolution of the administered registries and the number of shareholders since 2000:

### REGISTRIES / SHAREHOLDERS



In 2011, 173 shareholders' meetings were held, compared to 152 in 2010. 76 special processes associated with preferential stock offers, retirement rights, capital reductions and increases, and share issuance, among others, were performed. 131, 772 dividend payments were made to shareholders (126,892 in 2010) for an amount of approximately UF 33.8 million (UF 25.5 million in 2010).



## ADDITIONAL INFORMATION

### CORPORATE GOVERNANCE

Meetings of the 4 Directors' Committees were held in 2011. In addition to the existing 3 Committees Audit and Operational Risk Management Committee, Business Committee, and IT and Process Committee a new Compensations and Human Resources Committee was formed. The work of these Committees constitutes a significant contribution to the Company, enabling them to deeply review certain specific issues before proposing them to the Board of Directors. It is worth noting that these Committees are voluntary and are not regulated by the provisions of Law 18,046 nor by the Updated Compilation of Rules of the Superintendency of Banks and Financial Institutions.

### OPERATIONAL RISK MANAGEMENT

The Operational Risk Management is applied throughout Management levels under the strategic policies and guidelines of the Company. Therefore, all Management and their staff as part of their daily functions must integrate and apply the Risk Management procedures and practices. Furthermore, the Operational Continuity Plan of the Company is improved, evaluated and tested on a continual basis with the objective of permanently strengthening the methodologies and policies that allow services to remain available. During the year, operational risk management software was acquired from Open Pages, an IBM affiliate.

### RISK CLASSIFICATION

In March 2011, the English company Thomas Murray was contracted to comprehensively review services and the risk level associated with them in DCV, in order to obtain a classification in accordance with the methodology applied by the company worldwide. DCV was classified as A+, meaning a low risk classification for custody, liquidation and compensation services of operations and corporate events.

### BUSINESS CONTINUITY PLAN

In 2011, a high impact simulation in the production locations of the Company took place. The objective was to test the DRP that are currently in place, which activate i the Disaster Recovery Plan (DRP) outside the country as well as the emergency handling committees of the Company. The test results were satisfactory in which the real time for the activation of the recoveryplace was lower than its objective times. Evaluation of the committees' response was also within pre-established standards.

## SERVICE QUALITY

In 2010 as well as in the previous year, a survey called "Users Panel" was conducted. This survey provided periodic and timely information with regard to the users' perception of DCV's systems, thus obtaining relevant information of the global satisfaction of the clients with the services provided by DCV.

The Users Panel lasted 8 months (March through November), with an average of 76 participants. 82.8% of the answers were within a range from 6 to 7, positioning DCV within the highest levels of excellence.

## CORPORATE SOCIAL RESPONSIBILITY

In 2011, the Company continued to remain involved in matters related to Corporate Social Responsibility, taking concrete action in areas such as Ethics, Quality of Life and Community.

In the area of Ethics, the Corporate Integrity Program is a management system through which the Company wishes to safeguard reputation and sustainability, promote ethics and integrity among its employees, and prevent and handle cases where the image of the Company may be affected.

Constant monitoring of the labor environment, verification of the correct exercise of leadership, specific coaching and timely internal communications are some of the actions that promote responsibility and respect for the most important asset of the Company, its people.

Finally, the Company contributes its annual training surplus to non-profit organizations under the tax benefit provided in the Training Law.

## HUMAN RESOURCES AND ADMINISTRATION

As of December 31, 2011 the Company has 198 employees. Of the total employees, 49 employees work for the affiliate called DCV Registros. Executives represent 12% of the parent company's staff, 58% are professionals and 30% are administrative staff (18, 86, and 45 people, respectively). For the affiliate, 2% are executives, 22% professionals and 76% administrative staff (1, 11 and 37 people, respectively).

In order to measure the employees' commitment and satisfaction, a survey called Engagement was conducted for the fourth consecutive year. 97% of the total employees of the Company took part in this survey conducted by external advisors. The general result in 2011 indicated a general level of commitment of 83%, 13 points over the national average.

## DIVIDEND POLICY

According to the dividend policy of the Company, at least 50% net profits of the year are distributed. Considering the recommendation of Thomas Murray and in order to have an equity reserve of approximately 3 months expenses, approximately UF 100,000, the Company decided to amend the dividend policy. Consequently, in September 2011, provisional dividend No. 18 of \$198 million was paid, equivalent to \$1,267 per share. The evolution of dividends paid over the last four years is shown in the chart below:

No.	Year	Type	\$ per Share	Amount in \$
11	2008	Definitive	3,340	469,270,000
12	2008	Provisional	2,628	369,234,000
13	2009	Definitive	5,655	794,527,500
14	2009	Provisional	3,542	497,651,000
15	2010	Definitive	3,615	507,907,500
16	2010	Provisional	3,435	536,244,720
17	2011	Definitive	2,600	405,891,200
18	2011	Provisional	1,267	197,793,904

The Board of Directors has 11 members, including the Chairman and Vice Chairman. In addition to the Board Meetings, the directors also attend the Audit and Operational Risk Management Committee, the Technology and Process Committee, the Business and Compensations Committee and the Human Resources Committee. In 2011 and 2010, the total fees paid to the directors amounted to UF 7,070 and UF 5,933, respectively.

The organizational structure of the Company has seven upper executives. The wages paid to these professionals in 2011 and 2010 amounted to UF 36,170 and UF 30,468, respectively.

The Company has an incentive plan that consists of the annual bonus prior to evaluating fulfillment of the annual goals established by the Compensations and Human Resources Committees. The incentives received by the executives in 2011 and 2010 amounted to UF 13,558 and UF 13,248, respectively.

## PERSPECTIVES FOR 2012

### 2012 INVESTMENT PLAN

The investment plan for 2012 considers investing UF 78,000. 30% of that investment will be used to improve and develop functionality of the central systems, by developing and implementing service improvement projects and developing the functionalities that are necessary to offer new services.

Additionally, investments will be made in 2012 in technological initiatives included in the Information Technology ("IT") Plan of the Company with the objective of developing ITIL processes (best practices in the IT Industry) that have a significant impact on IT Management such as service and security management. This plan also considers the renovation and growth of the storage systems of the Company and migration to new and updated databases.

Another relevant initiative for 2012 is the project to migrate to ISO15022 standards (SWIFT messaging). This project will implement an infrastructure necessary providing services to the Central Bank of Chile according to security and quality standards.

Finally, new investments will be made in 2012 with the objective of strengthening the Disaster Recovery Place located outside the country. These investments will be made to replicate the technologies and infrastructure of DRP locations in Santiago.

### DEVELOPMENT OF SERVICES AND PRODUCTS

The Company will continue improving the international custody service, automating the operations recording and payment of corporate events in 2012.

We anticipate including the Forward Contract Register service, the Stock Exchange Brokers and insurance companies in the local market.

### CORPORATE GOVERNANCE

In 2011 along with external advisors, the Company began analyzing the implementation of Law No. 20,393 that regulates criminal liability of legal persons. As a result of this analysis, a crime prevention model was developed that considers a series of measures that will be adopted by the Management the first semester of 2012 in order to obtain the certification proving the validity and correct application of this model and the law mentioned above.



# Depósito Central de Valores S.A., Depósito de Valores and Affiliate

Report of the Consolidated Financial Statements for the years ended  
December 31, 2011 and 2010

## CONTENTS:

33	Report of the independent auditors
34	Consolidated classified statements of financial position
36	Consolidated statements of income, by segment
37	Consolidated statements of comprehensive income
38-39	Consolidated statements of changes in net equity
40	Consolidated statements of cash flows, direct
41-92	Notes to the consolidated financial statements
93	Summary of financial statements of affiliate
94	Statement of responsibility

\$	=	Chilean Pesos
ThCh\$	=	Thousands of pesos
UF	=	Unidades de fomento (units indexed by inflation)
US\$	=	US dollars



## Report of the Independent Auditors

To the attention of the  
Shareholders and Directors of  
Depósito Central de Valores S.A., Depósito de Valores;

We have audited the consolidated statements of financial position of Depósito Central de Valores S.A., Depósito de Valores and affiliate as of December 31, 2011 and 2010 and the related statements of income and cash flows, comprehensive income, changes in equity and cash flows for the years then ended. The Management of Depósito Central de Valores S.A., Depósito de Valores is responsible for the preparation of these financial statements (including the relevant notes). Our responsibility is to express an opinion on these financial statements based on our audit.

Our audit was conducted in accordance with generally accepted auditing standards in Chile. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and the significant estimates made by the management of the Company as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

In our opinion the financial statements referred to above present fairly, in all material respects, the financial position of Depósito Central de Valores S.A., Depósito de Valores and affiliate as of December 31, 2011 and 2010, and the results of their operations and cash flows for the years then ended, in conformity with the International Financial Reporting Standards ("IFRS").

Juan Francisco Martínez A.

**ERNST & YOUNG LTDA.**

Santiago, January 17, 2012

## Depósito Central de Valores S.A., Depósito de Valores and Affiliate

### Consolidated classified statements of financial position

As of December 31, 2011 and 2010

ANNUAL  
REPORT

2 0 1 1

34

ASSETS	Note Number	2011	2010
		ThCh\$	ThCh\$
<b>CURRENT ASSETS</b>			
Cash and cash equivalents	6	2,074,071	1,274,856
Other non-financial assets	7	771,690	657,474
Trade receivables and other accounts receivable	8	1,293,660	1,340,269
Accounts receivable from related companies	9	496,143	411,779
Current tax assets	10	64,689	109,333
<b>TOTAL CURRENT ASSETS</b>		<b>4,700,253</b>	<b>3,793,711</b>
<b>NON-CURRENT ASSETS</b>			
Other non financial non-current assets		27,773	26,918
Intangible assets other than increase in value	11	614,158	600,266
Property, plant and equipment	12	2,572,545	2,698,687
Deferred tax assets	13	19,687	77,074
<b>TOTAL NON-CURRENT ASSETS</b>		<b>3,234,163</b>	<b>3,402,945</b>
<b>TOTAL ASSETS</b>		<b>7,934,416</b>	<b>7,196,656</b>

## Depósito Central de Valores S.A., Depósito de Valores and Affiliate Consolidated classified statements of financial position

As of December 31, 2011 and 2010

ANNUAL  
REPORT

2 0 1 1

35

LIABILITIES AND NET EQUITY	Note Number	2011	2010
		ThCh\$	ThCh\$
<b>CURRENT LIABILITIES</b>			
Other financial liabilities	14	49,085	44,994
Trade accounts and other accounts payable	15	565,282	600,731
Current tax liabilities	10	73,014	-
Employee benefit current provisions	16	1,118,425	1,164,471
Other non-financial current liabilities	17	375,488	141,713
<b>TOTAL CURRENT LIABILITIES</b>		<b>2,181,294</b>	<b>1,951,909</b>
<b>NON-CURRENT LIABILITIES</b>			
Other financial non-current liabilities	14	724,649	744,634
Deferred tax liabilities	13	-	-
<b>TOTAL NON-CURRENT LIABILITIES</b>		<b>724,649</b>	<b>744,634</b>
<b>TOTAL LIABILITIES</b>		<b>2,905,943</b>	<b>2,696,543</b>
<b>NET EQUITY</b>			
Issued capital	18	4,089,817	4,089,817
Accumulated profits	18	938,654	410,295
<b>Equity attributable to the owners of the controlling entity</b>		<b>5,028,471</b>	<b>4,500,112</b>
Non-controlling interests	18	2	1
<b>TOTAL EQUITY</b>		<b>5,028,473</b>	<b>4,500,113</b>
<b>TOTAL LIABILITIES AND EQUITY</b>		<b>7,934,416</b>	<b>7,196,656</b>

## Depósito Central de Valores S.A., Depósito de Valores and Affiliate Consolidated Statements of Income by Segment

As of December 31, 2011 and 2010

STATEMENT OF INCOME	Note Number	2011	2010
		ThCh\$	ThCh\$
Income from regular activities	19	12,334,257	11,083,560
Employee benefits cost	20	(6,163,350)	(5,788,182)
Depreciation and amortization expenses		(700,536)	(818,064)
Other expenses by nature	21	(3,968,393)	(3,390,832)
Other profits	22	130,008	97,696
Finance income		59,387	17,390
Finance costs	23	(34,033)	(53,586)
Foreign exchange difference		1,360	(47)
Income by readjustment unit		(42,211)	(25,795)
<b>Profit, before tax</b>		<b>1,616,489</b>	<b>1,122,140</b>
Gains tax expense	24	(281,845)	(176,317)
<b>Profit from continuing operations</b>		<b>1,334,644</b>	<b>945,823</b>
Profit from discontinued operations		-	-
<b>Profit</b>		<b>1,334,644</b>	<b>945,823</b>
Profit attributable to the owners of the controlling entity		1,334,644	945,823
Profit attributable to non-controlling interests		-	-
<b>Profit</b>		<b>1,334,644</b>	<b>945,823</b>
<b>Earnings per share</b>			
Basic earnings per share			
Basic earnings per share in continuing operations	25	8,549	6,059
Basic earnings per share in discontinued operations		-	-
Basic earnings per share		8,549	6,059

## Depósito Central de Valores S.A., Depósito de Valores and Affiliate Consolidated Statements of Comprehensive Income

As of December 31, 2011 and 2010

ANNUAL  
REPORT

2 0 1 1

37

	2011	2010
	ThCh\$	ThCh\$
<b>Statement of Comprehensive Income</b>		
Profit	1,334,644	945,823
Components of other comprehensive income before tax	-	-
Foreign translation differences	-	-
Other comprehensive income before tax, foreign translation differences	-	-
Financial assets available for sale	-	-
Other comprehensive income, before tax, financial assets available for sale	-	-
Cash flow hedges	-	-
Other comprehensive income, before, tax cash flow hedges	-	-
Other components of comprehensive income, before tax	-	-
Gains tax related to components of other comprehensive income	-	-
Summation of gains tax related to components of other comprehensive income	-	-
Other comprehensive income	-	-
<b>Comprehensive income</b>	<b>1,334,644</b>	<b>945,823</b>
<b>Comprehensive income attributable to (Number)</b>		
Comprehensive income attributable to the owners of the controlling entity	1,334,644	945,823
<b>Comprehensive income</b>	<b>1,334,644</b>	<b>945,823</b>

## Depósito Central de Valores S.A., Depósito de Valores and Affiliate Consolidated Statements of Changes in Net Equity

As of December 31, 2011 and 2010

ANNUAL  
REPORT

2 0 1 1

38

	Issued Capital	Other Reserves	Accumulated Profit (Loss)	Equity Attributable to the Owners of the Controlling Entity	Non-Controlling Interests	Total Equity
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
<b>Initial Balance of Current Period 01/01/2011</b>	<b>4,089,817</b>	-	<b>410,295</b>	<b>4,500,112</b>	<b>1</b>	<b>4,500,113</b>
<b>Changes in equity</b>						
Profit	-	-	1,334,644	1,334,644	-	1,334,644
Provisional Dividends	-	-	(197,795)	(197,795)	-	(197,795)
Definitive Dividends	-	-	(405,891)	(405,891)	-	(405,891)
Minimum Dividends	-	-	(202,599)	(202,599)	-	(202,599)
Other Contributions of the Owners, Increase (Decrease)	-	-	-	-	-	-
Transfers and Other Changes, Increase (Decrease)	-	-	-	-	0	-
<b>Total Changes in Equity</b>	-	-	<b>528,359</b>	<b>528,359</b>	<b>0</b>	<b>528,359</b>
<b>Final Balance of Current Period 12/31/2011</b>	<b>4,089,817</b>	-	<b>938,654</b>	<b>5,028,471</b>	<b>2</b>	<b>5,028,473</b>

## Depósito Central de Valores S.A., Depósito de Valores and Affiliate Consolidated Statements of Changes in Net Equity

As of December 31, 2011 and 2010

ANNUAL  
REPORT

2 0 1 1

39

	Issued Capital	Other Reserves	Accumulated Profit (Loss)	Equity Attributable to the Owners of the Controlling Entity	Non-Controlling Interests	Total Equity
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
<b>Initial Balance of Prior Period 01/01/2010</b>	<b>3,400,156</b>	<b>(349,442)</b>	<b>508,623</b>	<b>3,559,337</b>	<b>1</b>	<b>3,559,338</b>
<b>Changes in equity</b>						
Capitalization of IFRS Adjustments	(349,442)	349,442	-	-	-	-
Profit	-	-	945,823	945,823	-	945,823
Provisional Dividends	-	-	(536,245)	(536,245)	-	(536,245)
Definitive Dividends	-	-	(507,907)	(507,907)	-	(507,907)
Other Contributions of the Owners, Increase (Decrease)	1,039,103	-	-	1,039,103	-	1,039,103
Transfers and Other Changes, Increase (Decrease)	-	-	1	1	-	1
<b>Total Changes in Equity</b>	<b>689,661</b>	<b>349,442</b>	<b>(98,328)</b>	<b>940,775</b>	<b>-</b>	<b>940,775</b>
<b>Final Balance of Prior Period 12/31/2010</b>	<b>4,089,817</b>	<b>-</b>	<b>410,295</b>	<b>4,500,112</b>	<b>1</b>	<b>4,500,113</b>

## Depósito Central de Valores S.A., Depósito de Valores and Affiliate Consolidated Statements of Cash flows

As of December 31, 2011 and 2010

ANNUAL  
REPORT

2 0 1 1

40

STATEMENT OF CASH FLOWS	ACCUMULATED 2011	ACCUMULATED 2010
	ThCh\$	ThCh\$
<b>Cash flows provided by (used in) operation activities</b>		
Charges from sales of goods and provision of services	13,160,591	12,098,155
Payments to suppliers for the provision of goods and services	(4,353,496)	(3,718,711)
Payments to and on behalf of employees	(5,983,704)	(5,241,410)
Other operation activities payments	(1,198,169)	(1,152,747)
Interest paid	(124)	(3,754)
Interest received	96,679	34,977
Paid gains tax	-	(2,427)
Other cash inflows	601,567	439
<b>Net cash flows provided by operation activities</b>	<b>2,323,344</b>	<b>2,014,522</b>
<b>Cash flows provided by (used in) investment activities</b>		
Amounts from the sale of property, plant and equipment	1,255	65,204
Purchases of property, plant and equipment	(849,397)	(927,909)
Other cash inflows (outflows)	-	-
<b>Net cash flows used in investment activities</b>	<b>(848,142)</b>	<b>(862,705)</b>
<b>Cash flows provided by (used in) funding activities</b>		
Amounts from the issue of shares	-	1,039,103
Amounts from short term loans	-	1,049,848
Loans to related entities	-	-
Loan payments	-	(1,050,000)
Financial lease liability payments	(41,512)	(263,644)
Loan payments to related entities	-	-
Dividends paid	(603,686)	(1,044,152)
Interest paid	(34,241)	(48,825)
<b>Net cash flows used in funding activities</b>	<b>(679,439)</b>	<b>(317,670)</b>
Net increase in cash and cash equivalents, before the effect derived from changes in the foreign exchange rate	795,763	834,147
Effects of foreign exchange rate variations on cash and cash equivalents	3,452	1
Net increase in cash and cash equivalents	799,215	834,148
Cash and cash equivalents at the beginning of the year	1,274,856	440,708
<b>CASH AND CASH EQUIVALENTS AT THE END OF THE YEAR</b>	<b>2,074,071</b>	<b>1,274,856</b>



## Nota 1 - Corporate Information

### a) Incorporation of the Company

The Company was incorporated by public deed dated March 15, 1993 and granted at the Office of the Notary Public in Santiago Mr. René Benavente Cash. An abstract of was published in the Official Gazette of March 22, 1993.

The Company is subject to the provisions set forth in Law 18,876 of 1989 and the instructions given by the Superintendency of Securities and Insurance. The Company is not required to register with the Securities Registry.

In Exempt Resolution No. 264 of December 29, 1993, the Superintendency of Securities and Insurance authorized the Company to operate as a Depository of Securities and approved its Internal Rules and Deposit Agreement.

The affiliate DCV Registros S.A. was incorporated by public deed dated April 10, 2001 granted at the Office of the Notary Public in Santiago Mr. René Benavente Cash. An abstract was published in the Official Gazette of July 17, 2001.

The registered address of Depósito Central de Valores S.A., Depósito de Valores is Avenida Apoquindo No. 4001, Piso 12, Las Condes, Santiago, Chile.

### b) Significant activities

The Company carries out activities in Chile that relate, as indicated in its line of business, to the custody of securities including securities custody services (custody of financial instruments that are part of depositor investment portfolios), operations record (consisting of charging the position in the account of the selling depositor by electric means and crediting the position in the account of the purchaser), electronic deposits (the deposit of electronic issues made by different entities authorized to issue public offer instruments made in electronic form, ), the administration of securities (the exercise of equity rights generated by the financial instruments in deposits such as interest collection, amortizations, draws, pre payments, and any other of a similar nature, which are reported by DCV to the entity responsible for the issue or to the payer and received by the depositor) and other minor services.

## Nota 1 - Corporate Information (continued)

### b) Significant activities (continued)

In addition, the Company has developed over the past years an International Service relating to operations including foreign securities whose origin or destination involve an International Custodian. The operations which depositors may carry out under this service are as follows: Custody of Securities Abroad, Record of Purchases and Sales of Securities Free of Payment or Against Payment, Guarantees, Administration of Securities and Securities Lending.

The affiliate DCV Registros S.A. provides the Shareholders' Registries Administration services which enables Stock Companies to outsource a specialized service not included in their line of business, and reintegrating the productive resources to their appropriate business areas.

### c) Employees

DCV S.A. and DCV Registros had 198 employees as of December 31, 2011 and 187 employees as of December, 2010.

## Nota 2 - Basis of Preparation

### a) Periods covered

The Consolidated Classified Statement of Financial Position as of December 31, 2011 is compared to the statement as of December 31, 2010. The Consolidated Statements of Income by Nature, Statements of Direct Cash flows and Statements of Changes in Equity include the balances and movements of Equity between January 1, 2010 and December 31, 2011.

### b) Basis of Preparation

These financial statements have been prepared in accordance with the standards of the Superintendency of Banks and Financial Institutions ("SBIF") established in their Compendium of Accounting Standards, standards applicable to Companies Supporting the Banking Industry and all not dealt with in such and which does not contravene its instructions, must follow generally accepted accounting principles which correspond to the technical standards issued by the Chilean Association of Accountants, which coincide with International Financial Reporting Standards agreed upon by the International Accounting Standard Board ("IASB").

For the convenience of the reader, these financial statements have been translated from Spanish to English.

### c) Basis of consolidation

The consolidated financial statements include the assets, liabilities, incomes and cash flows of the Company and its affiliate DCV Registros S.A. where it has a share of 99.9999%. The effects derived from the significant transactions performed with DCV Registros S.A. have been eliminated and the interests of minority shareholders have been recognized in the Consolidated Classified Statements of Financial Position and the consolidated statement of income by nature in the account "Non-Controlling Interests".

## Nota 2 - Basis of Preparation (continued)

### d) Financial Statements authorization

These Consolidated Financial Statements were approved by the Board of Directors of the Company at meeting No. 208, held on January 17, 2012

### e) New accounting standards

The improvements and amendments to IFRS, as well as the interpretations published within the year, are shown below. As of the date of these financial statements, these standards are not yet effective and the Company has not adopted them early

	New Standards	Mandatory Effective Date
IFRS 9	Financial Instruments : Classification and Measurement	January 1, 2013
IFRS 10	Consolidated Financial Statements	January 1, 2013
IFRS 11	Joint Arrangements	January 1, 2013
IFRS 12	Disclosure of Interests in Other Entities	January 1, 2013
IFRS 13	Fair Value Measurement	January 1, 2013

#### IFRS 9 "Financial Instruments"

This standard introduces new requirements for the classification and measurement of financial assets, with early adoption permitted. IFRS requires that all financial assets are classified on the basis of the business model of the entity for the management of financial assets and the characteristics of contractual cash flows of the financial assets. Financial assets under this standard are measured at amortized cost or fair value. Only the financial assets classified as measured at amortized cost must be tested for impairment. This applies to annual periods beginning on or after January 1, 2013 and early adoption is permitted.

#### IFRS 10 "Consolidated Financial Statements"

This Standard superseded the portion of IAS 27 separate and consolidated financial statements addressing the accounting for these consolidated financial statements. Additionally, it includes matters covered in SIC 12 Special purpose entities. IFRS 10 sets out a single control model applicable to all entities (including special purpose entities or structured entities). The changes introduced by IFRS 10 will require the management to use their professional judgment in determining which entity is controlled and which must be consolidated, compared to the requirements of IAS 27.

## Nota 2 - Basis of Preparation (continued)

### e) New accounting standards (continued)

#### IFRS 11 “Joint Arrangements”

IFRS 11 supersedes IAS 31 Interests in Joint Ventures and SIC 13 Jointly Controlled Entities – Non-monetary Contributions by Venturers. IFRS 11 uses some of the terms in IAS 31 differently. While IAS 31 identifies three types of joint ventures, IFRS 11 identifies only two types of joint operations in the presence of joint control. Given that IFRS 11 uses the control principle of IFRS 10 to identify control, determining whether or not joint control exists may change. In addition, IFRS 11 removes the option to account for the jointly controlled entities (“JCEs”) using the proportional consolidation. Instead the JCEs that meet the definition of joint ventures must be accounted for using the equity method. For joint operations, including jointly controlled assets, former jointly controlled operations and initial JCEs, an entity recognizes its assets, liabilities, revenues and expenses, if any exist.

#### IFRS 12 “Disclosure of Interests in Other Entities”

IFRS 12 includes all disclosures previously outlined in IAS 21 related to consolidation, as well as all the disclosures previously included in IAS 31 and IAS 28. These disclosures relate to the interests of a company in other related entities, joint arrangements, associated entities, and structured entities. New disclosures are also required.

#### IFRS 13 “Fair Value Measurement”

IFRS 13 sets out a single framework for measuring fair value when the same is either required or permitted by IFRS. It does not change when an entity must use the fair value. This standard changes the definition of fair value, which is the price received for selling an asset or the price paid for transferring a liability in a habitual transaction between market participants as of valuation date (initial price). This also includes new disclosures.

	Improvements and Amendments	Mandatory Effective Date
IAS 12	Income Taxes	January 1, 2013
IAS 1	Presentation of Financial Statements	January 1, 2013
IAS 19	Employee Benefits	January 1, 2013

## Nota 2 - Basis of Preparation (continued)

### e) New accounting standards (continued)

#### IAS 12 "Income Taxes"

IAS 12 introduces a rebuttable assumption that deferred taxes on investments in property measured at fair value are recognized on a sales basis, unless the entity has a business model that may indicate that the investment in property will be consumed during the business. If consumed, a consumption basis needs to be adopted. In addition, the improvement introduces a requirement under which deferred taxes on non depreciable assets measured using the revaluation model in IAS 16 must always be measured on a sales basis. Application is mandatory for annual periods beginning on or after January 1, 2012.

#### IAS 1 "Presentation of Financial Statements"

The amendments to IAS 1 relate to the presentation of items in Other Comprehensive Income, where the income of the period and the comprehensive income may be presented under a single section or separately. Additionally, the paragraphs referring to the income of the period and other comprehensive income are amended. This requires introducing amendments to other standards affected by these changes. Application of these amendments is mandatory and effective for annual periods beginning on or after July 1, 2012. Early adoption is permitted and must be disclosed.

#### IAS 19 "Employee Benefits"

On June 16, 2011 the IASB published amendments to IAS 19, Employee Benefits, which change the accounting for defined benefit plans and termination benefits. The amendments require the recognition of changes in the defined benefit obligation and in the assets of the plan when these changes occur, eliminating the broker approach and speeding up the recognition of past service costs. Changes in the defined benefit obligation and assets of the plan consist of three components: service cost, net interest on defined benefit net liabilities (assets), and remeasurement of defined benefit net liabilities (assets). The net interest is calculated using the rate of return for high quality corporate bonds. This could be lower than the rate currently used to calculate the expected return of the assets of the plan, decreasing the profit of the year. The amendments are effective for annual periods beginning on or after January 1, 2013 with early adoption permitted. Retroactive application is required, with some exceptions.

## Note 3 - Significant Accounting Policies

The accounting policies applied as of December 31, 2011 are consistent with the policies applied the previous financial year.

### a) Non-derivative financial instruments

Non-derivative financial instruments include, trade receivables, other accounts receivable valued at amortized cost, and cash and cash equivalents valued at fair value.

### b) Functional currency and foreign exchange conversion

The consolidated financial statements are presented in thousands of Chilean pesos (ThCh\$) which is the functional and presentation currency of the Company.

Monetary assets and liabilities in foreign currencies as of the published date are translated to the functional currency using the then in force exchange rate.

### c) Property, plant and equipment

The items of property, plant and equipment are measured at cost, which is the purchase price plus any other directly attributable cost to have the asset in operating condition, less the accumulated depreciation and impairment loss.

When portions of an item of property, plant and equipment have a different useful life, they are recorded as separate items (significant components) of property, plant and equipment.

The profits or losses arising out of the sale of an item of property, plant and equipment are determined comparing the sales price to the prices in the appropriate ledgers, recognizing the net effect as part of "other profits (losses)" in the consolidated statement of income by nature.

Depreciation is recognized in income on the basis of the straight line depreciation method over the useful life of each part of an item of property, plant and equipment. Leased assets are depreciated in the shortest period of time elapsed between the lease and the useful lives thereof, unless there is certainty that the Company will own the assets at the end of the lease.

The useful life and residual values of assets are reviewed annually.

The cost of replacing a part of an item of property, plant and equipment is recognized at book value, provided that the future economic benefits included in the replaced part will flow to the Company and cost may be reliably measured. Daily maintenance costs of property, plant and equipment are recognized in the income of the period in which they occur.

## Note 3 - Significant Accounting Policies (continued)

### d) Intangible assets

Intangible assets are mainly computer systems that are accounted for at cost, which is the purchase price plus any directly attributable cost to have the asset in operating conditions less the accumulated amortization and accumulated impairment loss. Subsequent disbursements are capitalized only when future economic benefits increase.

The development of software involves a plan for the production of new products and processes that are substantially improved. Present disbursements are capitalized when their costs may be reliably measured, the product or process is technically and commercially feasible, possible economic benefits are obtained in the future, the Company wants and has enough resources to complete the software development and to use or sell the asset. The company recognizes the development of projects using disbursements made with regard to services provided by third parties as intangible assets. Internal development expenses are recognized in the expenses of the year.

Amortization is recognized in the income on the basis of the straight line amortization method according to the estimated useful lives of intangible assets.

### e) Short-term employee benefits

Short-term employee benefit obligations are measured on a non discount basis and accounted for as expenses as the related service is provided. A liability is recognized for the amount to be paid.

### f) Provisions

Provisions are recognized when:

- The Company has a present obligation as a result of a past event;
- It is probable that resources need to be disbursed, including economic benefits to settle the obligation;
- The amount of the obligation may be reliably estimated.

### g) Regular income

Income is recognized on an accrual basis to the extent it is probable that economic benefits will flow to the Company and may be reliably measured. Income is valued at fair value, excluding discounts, reductions, and other taxes on sale. If the recoverability of a balance already included in this regular income is uncertain, the unrecoverable amount or the amount in which collection is no longer probable, it is recognized as an impairment expense instead of adjusting the amount of the item originally recognized.

## 🔗 Note 3 - Significant Accounting Policies (continued)

### h) Finance income and costs

Finance income consists of income from investments in mutual funds that have been classified as "cash and cash equivalents". They are valued at fair value (value of the mutual fund share), recognizing the changes in such fair value in the income of the year.

Finance costs include interest from financing, bank loans and interest associated with the lease debt. All finance costs are recognized in the income using the effective interest rate method.

### i) Tax on gains

#### a.- Income tax

The tax assets and liabilities for the current and prior years are measured at the amount expected to be recovered or paid to the taxing authorities. The tax rates and the tax laws used to determine the amount of taxes are those in force as of the date of these consolidated financial statements.

#### b.- Deferred taxes

Differences between the accounting value of the assets and liabilities and the tax base trigger the balances of deferred tax assets or liabilities that are calculated using the tax rate expected to be in force when the assets and liabilities are realized.

The book value of deferred tax assets is reviewed as of closing date and reduced until it is no longer probable there will be enough taxable profits available to use the deferred tax assets in whole or in part. Non-recognized deferred tax assets are reassessed at every statement of financial position and recognized to the extent it is probable that future taxable profits allow for recovering the deferred tax assets.

Deferred taxes related to items directly recognized in the equity are considered in the same equity, rather than in the statement of comprehensive income.

#### c.- Tax on sales

Revenues, expenses and assets are recognized net of the tax on sales. The amount of the tax on sales recoverable from or payable to the taxing authorities is included as part of the accounts receivable or payable regarding taxes in the Consolidated Classified Statements of Financial Position.



### Note 3 - Significant Accounting Policies (continued)

#### j) Earnings per share

The earnings per share are calculated dividing the result attributable to the regular shareholders of the Company by the weighted average of ordinary shares outstanding during the year.

The Company has not issued convertible notes or stock options.

#### k) Leases

Leases where a significant portion of the risks and benefits of the owner are withheld by the lessor are classified as operational leases. Payments made under an operational lease are recognized directly in the statement of income.

Lease of property, plant and equipment when a significant portion of all risks and advantages arise out of the property are classified as financial leases. A financial lease is capitalized at the beginning of the lease period at present value of the minimum lease payments.

Assets recognized under the financial lease mechanism are not legally owned by the Company; they are only owned upon the exercise of the option to purchase.

Lease obligations, net of deferred interest, are included in other current or non-current financial assets depending upon the maturity thereof. Interest is charged to the Statement of Income by Segment during the lease period so as to obtain a periodic and constant interest rate over the remaining balance of the liability for every year. Assets acquired under the financial lease mechanism are recorded in Property, Plant and Equipment and depreciated during the useful lives thereof.

#### l) Impairment

Non-financial relevant assets are tested for impairment on a yearly basis when events or economic changes occur that might indicate their value is not recoverable. When the carrying value of an asset exceeds the recoverable amount of the same, an impairment loss is recognized in the Statement of Income.

## Note 3 - Significant Accounting Policies (continued)

### l) Impairment (continued)

The recoverable amount of an asset is the difference between the net sales price of the asset and its value in use, whichever is higher. The net sales price is the amount that may arise out of the sale of an asset in a free market, less the costs necessary to materialize the sale. The value in use of an asset is the present value of estimated future flows that will be triggered by the continued use of an asset and its final disposal (sale) at the end of its useful life. The present value is determined using the discount rate that reflects the present value of such flows and the specific risks of the asset.

Non-financial assets written-off due to impairment will be reviewed at each reporting date to determine if impairment reversals are possible.

### m) Use of estimates

In preparing these consolidated financial statements, the Management used certain estimates in order to quantify some assets, liabilities, income, expenses and obligations recorded. These estimates consist of the useful lives of property, plant and equipment as well as intangibles and provisions related to the closing of financial statements.

### n) Other financial liabilities

Loans are initially recognized at fair value of the payment received less the direct costs attributable to the transaction. After initial recognition, they are measured at amortized cost using the effective interest rate method.

Readjustments due to debts in Unidades de Fomento (units indexed by inflation) are recognized in the income under the category "readjustment unit income".

### ñ) Current and non-current classification

The Consolidated Classified Statements of Financial Position include balances classified depending on their maturity; balances maturing in twelve months or less are classified as current and balances maturing in more than twelve months are classified as non-current.

### o) Cash and cash equivalents

Cash and cash equivalents are highly liquid short term investments easily convertible to amounts in cash and subject to low risk of change in value, and a maturity period not exceeding three months.

For the purposes of the Consolidated Statements of Cash Flows, cash and cash equivalents consist of cash and cash equivalents according to the definition above. Cash equivalents are investments in mutual fund shares that are presented valued according to the redemption value of the share as of each year closing.

## Note 3 - Significant Accounting Policies (continued)

### o) Cash and cash equivalents (continued)

The Statements of Cash Flows indicate the cash movements occurred within the year, determined using the direct method. These Statements of Cash Flows use the following expressions:

- Cash flows: inflows and outflows of cash or of any other equivalent means, time investments for less than three months, highly liquid and low risk of value changes;
- Operating activities: activities that include the most important source of regular income earned by DCV and Affiliate, as well as other activities that may not be classified as investment or financing activities;
- Investment activities: acquisition, transfer or disposal activities using other means of non-current assets and other investments not included in cash and cash equivalents;
- Financing activities: activities that cause changes in the size and composition of the net equity and the financial liabilities.

## Note 4 – Financial Risk Management

The risk management of the Company is supervised by the Board of Directors. A Risk Committee has also been created and is responsible for developing and monitoring the risk management policies of the Company.

### Credit risk

Financial loss risk due to a client or counterparty in a financial instruments failing to comply with its obligations, mainly originates from trade receivables and investment instruments of the Company.

The credit risk exposure of the Company is low considering the characteristics of its clients, which are mostly Banks, Administrators of Third Parties Funds and Pension Funds, Insurance Companies, Stock Brokers, and Stock Exchanges, amongst others.

Most of the Company's clients are prestigious entities with a payment record that allows for an accurate assessment. In the history of the Company, portfolio uncollectibility, has been very low.

## Note 4 – Financial Risk Management (continued)

### Credit risk (continued)

The collection policy of the Company is structured in terms of the client debt rotation to be sufficient and uniform in time. As of December 31, 2011, the clients' debt over 60 days represents 3% of the total debt. From that percentage, the Company has recognized 42% provisions amounting to approximately \$14.8 million.

The Company manages its exposure to credit risk by investing in instruments with liquidity where the counterparties' credit risk are at least classified A1 in institutions with bank support. The investment policy of the Company considers the distribution of investments of the company to avoid concentration of both issuers and types of instruments.

### Liquidity risk

Liquidity risk is the risk of not being able to meet the financial obligations in the specified terms.

The liquidity policy of the Company is based on the correct administration of its assets and liabilities, applying policies to timely comply with the commitments of our clients as well as timely compliance with our obligations. This considers the efficient management of the cash surplus and the financing alternatives, thus allowing constant flows over time.

The Management of the Company prepares cash flows projections, thus anticipating its liquidity or debt needs when appropriate. The Company has short term and long term credit facilities with banks, which involve the amounts required to support projected cash needs.

## Note 4 – Financial Risk Management (continued)

### Liquidity risk (continued)

The projected flows for contractual obligations of the Company are detailed as follows:

Financial Liabilities	Book Value (Month)	Contractual Cash Flows	6 months or Less	From 6 to 12 Months	Over 12 Months
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Financial lease	7,146	7,146	42,878	42,878	939,610
Operating lease	35,236	35,236	211,418	211,418	1,408,372
Trade payables and accounts payable	370,000	-	2,240,368	2,266,048	-
<b>Total</b>	<b>412,382</b>	<b>42,382</b>	<b>2,494,664</b>	<b>2,520,344</b>	<b>2,347,982</b>

### Market risk – interest rate

The risk of changes in market prices may affect the profit of the Company either due to the value of its financial instruments or liabilities valued according to market prices (interest rates, exchange rates, prices of stock, or other).

There are neither assets nor liabilities issued at variable interest rates whose future flows are affected by these types of situations.

The interest rates that affect the income of the Company are those associated with long term financing related to capital investments through financial lease. Such financing was granted at fixed interest rates in order to achieve a balanced debt structure to minimize the cost of the debt and eliminate the volatility from the statement of income by nature.

The interest rates for 2011 are as follows:

Institution	Financing	Starting date	Term	Rate
Banco Santander Chile	Real estate and Room - Edificio Burgos	2008	15	UF+4.88

## Note 4 – Financial Risk Management (continued)

### Foreign exchange risk

No relevant operations and/ or transactions in foreign currency are carried out, no relevant payments in international markets made for the acquisition of assets or the provision services, and there are no affiliates or flows from related companies in any foreign currency. Therefore, the Company is not exposed to significant foreign exchange risks, and no hedge policies for the balance of assets and liabilities in foreign exchange are required, neither naturally nor by means of hedge financial instruments.

### Units indexed by inflation variation risk (Unidades de Fomento)

The Company does not have debt issues or positions of financial or hedge instruments or any other type of instrument valued at fair values and determined in terms of interest rates, currencies or any other type, therefore it does not require any forecast and measurement statistical systems to ensure stability or non volatility in the statement of income.

The operational income of the Company is based on fees in Unidades de Fomento. A relevant portion of the costs is defined in UF (operational insurance), and the financing debt has also been negotiated under this readjustment mechanism.

In accordance with the structure of the Financial Statements as described above, as of December 31, 2011 the Company has a position in Unidades de Fomento that puts it in a 5% UF variation scenario, the positive and negative effect in equity of the Company would be affected in approximately 0.25%, about \$13 million.

## Note 5 – Financial Information by Segment

The information relating to segments in these Consolidated Financial Statements has been prepared on the basis of IFRS 8 “Operating Segments” in relation to the identification of the referred segments and to the information disclosures.

The factors that have been used as the basis to identify the operating segments of the Company are the following:

- a) The Company, in consolidated terms, has two components that carry out independent business activities that trigger regular incomes and incur expenses.

## Note 5 – Financial Information by Segment (continued)

- b) The Company has differentiated financial information for each identified component or segment.
- c) The operating income of the identified segments is periodically reviewed by the executives of the Company in order to decide which resources are allocated to the segment and to evaluate performance.
- d) The regular income of the segment is greater than 10% of the aggregate regular income of the total identified segments.

Segments identified by the Company include custody and transfer of securities (carried out by the parent company) and the shareholders registry administration segment (carried out by the affiliate DCV Registros S.A.).

An aggregation criterion was applied to these segments as they group a set of closely related services, based on the nature of services, the nature of their production processes and type or category of client.

The segment related to the custody and transfer of securities groups the securities custody services (custody of financial instruments that are part of investment portfolios of the depositors), operations record (electrically charging the account of the depositor that sells and crediting that of the purchaser), electronic deposits (the deposit of electronic issues made by different entities authorized to issue public offer instruments, in electronic form, not physically printed), administration of securities (the exercise of equity rights generated by financial instruments in deposit such as interest collection, amortizations, draws, pre-payments, and others of a similar nature, reported by DCV to the entity responsible for the issue or to the payer and received by the depositor), as well as other minor services.

The second segment is focused on the activities related to the administration of shareholders registries such as stock transfer record, dividend payments, shareholders meetings, preparation of legal and tax reports, and all activities associated with and related to the shareholders registries of the issuers that are clients of the Company.

The activities associated with these segments are carried out in the country, within a common environment in terms of economic and political conditions. Additionally the Company has uniform regulations and risks associated with a specific geographic area.

## Note 5 – Financial Information by Segment (continued)

Information with respect to Depósito Central de Valores S.A. and its affiliate DCV Registros S.A. represented by the segments identified by the Company as of December 31, 2011 is detailed as follows:

For the Year Ended December 31, 2011	ThCh\$			
	Deposit and Custody of Securities	Administration of Shareholders Registries	Eliminations	Total
<b>Regular income</b>				
Income from the regular activities of external clients	9,644,664	2,689,593	-	12,334,257
Income from regular activities among segments	-	-	-	-
<b>Total income by segment</b>	<b>9,644,664</b>	<b>2,689,593</b>	<b>-</b>	<b>12,334,257</b>
Finance income	25,750	33,637	-	59,387
Finance expenses	(34,024)	(9)	-	(34,033)
<b>Finance income, net segment</b>	<b>(8,274)</b>	<b>33,628</b>	<b>-</b>	<b>25,354</b>
Depreciations and amortizations	(689,544)	(10,992)	-	(700,536)
Other profits (losses)	503,004	89,600	(462,596)	130,008
Foreign exchange differences and readjustment units	(40,223)	(628)	-	(40,851)
<b>Significant expense entries</b>				
Staff expenses	(5,364,721)	(798,629)	-	(6,163,350)
Operational insurance	(563,395)	(96,471)	-	(659,866)
IT expenses	(944,454)	(15,918)	-	(960,372)
External advice	(735,227)	(84,159)	-	(819,386)
Other expenses	(1,111,499)	(879,866)	462,596	(1,528,769)
<b>Total significant expense entries</b>	<b>(8,719,296)</b>	<b>(1,875,043)</b>	<b>462,596</b>	<b>(10,131,743)</b>
Gains tax income	(104,017)	(177,828)	-	(281,845)
<b>Profit</b>	<b>586,314</b>	<b>748,330</b>	<b>-</b>	<b>1,334,644</b>
<b>As of December 31, 2011</b>				
Segment assets	7,664,765	1,685,073	(1,415,422)	7,934,416
Disbursements of non-monetary assets of the segment	(575,819)	(273,578)	-	(849,397)
Liabilities of the segments (not including equity)	2,636,293	293,950	(24,300)	2,905,943



## Note 5 – Financial Information by Segment (continued)

ANNUAL  
REPORT

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57

For the Year Ended December 31, 2010	ThCh\$			
	Deposit and Custody of Securities	Administration of Shareholders Registries	Eliminations	Total
<b>Regular income</b>				
Income from the regular activities of external clients	8,714,579	2,368,981	-	11,083,560
Income from regular activities among segments	-	-	-	-
<b>Total income by segment</b>	<b>8,714,579</b>	<b>2,368,981</b>	<b>-</b>	<b>11,083,560</b>
Finance income	9,693	7,697	-	17,390
Finance expenses	(53,586)	-	-	(53,586)
<b>Finance income, net segment</b>	<b>(43,893)</b>	<b>7,697</b>	<b>-</b>	<b>(36,196)</b>
Depreciations and amortizations	(792,890)	(25,174)	-	(818,064)
Other profits (losses)	526,119	19,612	(448,035)	97,696
Foreign exchange differences and readjustment units	(25,831)	(11)	-	(25,842)
<b>Significant expense entries</b>				
Staff expenses	(4,909,589)	(878,593)	-	(5,788,182)
Operational insurance	(510,622)	(118,248)	-	(628,870)
IT expenses	(503,795)	(12,699)	-	(516,494)
External advice	(514,075)	(77,237)	-	(591,312)
Other expenses	(1,270,992)	(831,199)	448,035	(1,654,156)
<b>Total significant expense entries</b>	<b>(7,709,073)</b>	<b>(1,917,976)</b>	<b>448,035</b>	<b>(9,179,014)</b>
Gains tax income	(109,197)	(67,120)	-	(176,317)
<b>Profit</b>	<b>559,814</b>	<b>386,009</b>	<b>-</b>	<b>945,823</b>
<b>As of December 31, 2010</b>				
Segment assets	6,887,542	1,365,525	(1,056,411)	7,196,656
Disbursements of non-monetary assets of the segment	(927,303)	(606)	-	(927,909)
Liabilities of the segments (not including equity)	2,387,430	350,033	(40,920)	2,696,543

## Note 5 – Financial Information by Segment (continued)

No different criteria have been applied with regard to the rules for valuation and/ or determination of regular income, expenses or income by segment for each reporting period. The mechanism to value the assets and liabilities of the segments for both years has been uniform.

Information relating to assets, liabilities and income includes eliminations affecting the consolidated amount of each item. Assets and liabilities eliminated in 2011 and 2010 correspond to the monthly billing between these two entities that originate in the provision of management services and software lease from the parent company to the affiliate. These were reflected as income for the segment that provided the services and as expenses for the segment receiving them. The referred eliminations have been included in order to disclose the actual amount of assets, liabilities and income in a consolidated manner.

## Note 6 – Cash and Cash Equivalents

The balances of cash and cash equivalents that include cash surplus and funds in bank current accounts invested in time deposits and fixed income mutual funds, are detailed as follows:

	2011	2010
	ThCh\$	ThCh\$
Cash (fixed funds)	795	1,165
Balances in bank current accounts	266,234	263,677
Surplus invested in time deposits	1,463,584	-
Surplus invested in mutual funds	343,458	1,010,014
<b>Cash and cash equivalents</b>	<b>2,074,071</b>	<b>1,274,856</b>

## Note 6 – Cash and Cash Equivalents (continued)

Investments in time deposits are detailed as follows:

Issuer	Number of Days	2011	Maturity
		ThCh\$	Date
Banco de Chile	61	255,829	01.16.2012
Banco de Chile	28	40,471	01.16.2012
Banco de Chile	17	100,015	01.16.2012
Banco de Chile	63	61,070	02.15.2012
Banco de Crédito e Inversiones	61	255,791	01.16.2012
Banco de Crédito e Inversiones	33	50,504	01.16.2012
Banco de Crédito e Inversiones	46	55,269	01.16.2012
Banco de Crédito e Inversiones	57	20,098	01.27.2012
Banco de Crédito e Inversiones	59	40,411	01.27.2012
Banco de Crédito e Inversiones	59	30,005	02.27.2012
Banco Santander Chile	61	255,867	01.16.2012
Banco Santander Chile	33	101,034	01.16.2012
Banco Santander Chile	46	45,221	01.16.2012
Banco Santander Chile	27	101,049	01.16.2012
Banco Santander Chile	53	50,950	01.27.2012
<b>Total investments in time deposits</b>		<b>1,463,584</b>	

No investments in time deposits were made in 2010.

## Note 6 – Cash and Cash Equivalents (continued)

Investments in mutual funds are detailed as follows:

Issuer	Name	2011	2010
		ThCh\$	ThCh\$
Santander AGF	Money Market Plus	-	64,357
Santander AGF	Money Market	-	160,762
Banco Estado AGF	Corporativo	-	128,078
Banco Estado AGF	Conveniencia B	105,042	53,610
Itaú Chile AGF	Select	188,389	235,383
B.C.I. F.M	Efectivo	-	140,085
B.C.I. F.M	Efectivo Gamma	-	45,513
Banchile AGF S.A.	Corporativo	-	45,062
Banchile AGF S.A.	Liquidez	-	137,164
BBVA AGF S.A.	Excelencia	50,027	-
<b>Total investments in mutual funds</b>		<b>343,458</b>	<b>1,010,014</b>

## Note 7 – Other Non-Financial Current Assets

The balance in this category that includes annual advance expense payments relating to the registration of insurance policies and annual maintenance services and is detailed as follows:

	2011	2010
	ThCh\$	ThCh\$
Operational insurance	580,378	535,666
Annual maintenance services	136,608	76,705
Lease	23,193	21,920
Other advance expenses	29,270	21,019
Other	2,241	2,164
<b>Non-financial current assets</b>	<b>771,690</b>	<b>657,474</b>

## Note 8 – Trade Receivables and Other Accounts Receivable, Current

The invoices for services related to the Company's line of business are recorded in these accounts, as well as the checks in portfolio received as payment and are detailed as follows:

Category	2011	2010
	ThCh\$	ThCh\$
Trade receivables (1)	1,076,261	930,852
Notes receivable	36,288	31,501
Debtors (2)	181,111	377,916
<b>Trade receivables and other accounts receivable</b>	<b>1,293,660</b>	<b>1,340,269</b>

(1) The balance of bad debt estimate as of December 31, 2011 and 2010 amounts to ThCh\$14,844 and ThCh\$5,310, respectively.

(2) As of December 31, 2010, 95% of the Receivables balance is the outstanding balance of the third party debt of real estate in December 2010. That outstanding balance was paid by the debtor in January 2011. The balance as of December 31, 2011 represents advance payments made to creditors for the renovation of the premises of DCV Registros S.A.

## Note 9 – Balances and Transactions with Related Parties

### a) Accounts receivable

The Company has accounts receivable from Related Companies for the services provided to Companies with shareholding either directly or indirectly in Central de Valores S.A. Such services include invoicing the operations of the company under an agreement in UF that trigger no interest or readjustments, according to the following:

## Note 9 – Balances and Transactions with Related Parties (continued)

### a) Accounts receivable(continued)

Taxpayer ID number	Company Name	2011	2010
		ThCh\$	ThCh\$
98.000.400-7	AFP Provida S.A.	59,894	51,901
97.004.000-5	Banco de Chile	50,000	25,849
98.000.000-1	Administradora de Fondos de Pensiones Capital S.A.	48,283	37,494
98.000.100-8	AFP Habitat S.A.	48,147	41,049
98.001.000-7	AFP Cuprum S.A.	42,083	33,636
97.036.000-k	Banco Santander Chile	31,704	24,735
97.080.000-k	Banco Bice	26,399	21,754
98.001.200-k	AFP Planvital S.A.	17,617	15,488
76.072.304-5	Compañía de Seguros Corpseguros S.A.	17,501	8,772
99.512.160-3	Metlife Chile Seguros de Vida S.A.	15,499	15,008
96.588.080-1	Principal Compañía de Seguros de Vida Chile S.A	15,142	7,498
97.023.000-9	Corpbanca S.A.	13,632	15,663
76.645.030-k	Banco Itau Chile	11,085	4,000
97.006.000-6	Banco de Crédito E Inversiones	9,906	8,401
99.012.000-5	Compañía de Seguros de Vida Consorcio Nacional de	8,637	16,647
97.951.000-4	HSBC Bank Chile	7,416	1,798
97.018.000-1	Scotiabank Chile	7,120	3,449
97.032.000-8	Banco Bilbao Vizcaya Argentaria, Chile	5,584	5,327
99.185.000-7	Chilena Consolidada Seguros de Vida S.A.	5,479	5,423
97.053.000-2	Banco Security	5,347	9,892
96.812.960-0	Penta Vida Compañía de Seguros de Vida S.A.	5,131	5,614
90.249.000-0	Bolsa de Comercio de Santiago, Bolsa de	4,526	4,720

## Note 9 – Balances and Transactions with Related Parties (continued)

### a) Accounts receivable(continued)

Taxpayer ID number	Company Name	2011	2010
		ThCh\$	ThCh\$
96.579.280-5	Cn Life Compañía de Seguros de Vida S.A.	4,481	2,334
99.279.000-8	Euroamerica Seguros de Vida S.A.	4,228	3,894
99.301.000-6	Seguros Vida Security Previsión S.A.	4,090	4,232
99.289.000-2	La Interamericana Compañía de Seguros Vida S.A.	4,014	2,396
96.628.780-2	Compañía de Seguros de Vida Cruz Del Sur S.A.	3,745	3,275
97.011.000-3	Banco Internacional	2,768	2,333
94.716.000-1	Renta Nacional Compañía de Seguros de Vida S.A.	2,495	4,569
96.518.240-3	Bolsa de Corredores, Bolsa de Valores	2,349	1,192
96.551.730-8	Bolsa Electronica de Chile, Bolsa de Valores	2,247	3,012
96.573.600-k	BCI Seguros Vida S.A.	2,143	1,010
96.509.660-4	Banco Falabella	2,003	1,617
97.043.000-8	JP Morgan Chase Bank	1,956	1,534
96.549.050-7	Ing Seguros de Vida S.A.	1,863	2,066
99.027.000-7	Caja Reaseguradora de Chile S.A.	1,629	710
97.919.000-k	Banco Sudamericano	-	930
96.656.410-5	Bice Vida Compañía de Seguros S.A.	-	6,290
96.571.890-7	Compañía de Seguros Corpvida S.A.	-	6,267
<b>Total</b>		<b>496,143</b>	<b>411,779</b>

## Note 9 – Balances and Transactions with Related Parties (continued)

### b) Transactions

Transactions with related companies (direct or indirect ownership in Depósito Central de Valores S.A.), include invoicing the operations within the scope of the Company's line of business, including custody of securities, operations registration, etc. These amounts are included in the Profit (loss) in the Consolidated Statement of Income by Segment and are detailed as follows:

Taxpayer ID number	Company Name	Dec-31-11	Dec-31-10
		ThCh\$	ThCh\$
98.000.400-7	AFP Provida S.A.	494,480	597,278
98.000.100-8	AFP Habitat S.A.	391,529	444,221
98.000.000-1	Administradora de Fondos de Pensiones Capital S.A.	367,106	443,749
98.001.000-7	AFP Cuprum S.A.	332,004	394,986
97.036.000-k	Banco Santander Chile	266,972	311,407
97.004.000-5	Banco de Chile	243,309	288,799
97.080.000-k	Banco Bice	112,586	127,430
97.006.000-6	Banco de Crédito E Inversiones	91,679	114,446
76.645.030-k	Banco Itau Chile	86,863	83,686
76.072.304-5	Compañía de Seguros Corpseguros S.A.	81,316	107,248
96.628.780-2	Compañía de Seguros de Vida Consorcio Nacional de	77,742	105,316
98.001.200-k	AFP Planvital S.A.	74,149	96,762
96.812.960-0	Metlife Chile Seguros de Vida S.A.	69,579	89,215
94.716.000-1	Principal Compañía de Seguros de Vida Chile S.A	67,666	88,596
99.279.000-8	Corpbanca S.A.	67,240	79,449
97.032.000-8	Banco Bilbao Vizcaya Argentaria, Chile	51,601	65,420
99.185.000-7	Chilena Consolidada Seguros de Vida S.A.	50,609	62,960
96.588.080-1	Penta Vida Compañía De Seguros de Vida S.A.	49,448	64,957
90.249.000-0	Bolsa de Comercio de Santiago, Bolsa De	45,886	44,812
97.053.000-2	Banco Security	45,006	58,944



b) Transactions (continued)

Taxpayer ID number	Company Name	Dec-31-11	Dec-31-10
		ThCh\$	ThCh\$
96.571.890-7	Seguros Vida Security Previsión S.A.	39,148	54,627
97.951.000-4	Euroamerica Seguros de Vida S.A.	37,991	51,206
97.919.000-k	Scotiabank Chile	35,577	45,341
96.549.050-7	HSBC Bank Chile	31,474	31,131
97.023.000-9	Compañía de Seguros de Vida Cruz del Sur S.A.	30,767	38,744
96.551.730-8	Bolsa Electrónica de Chile, Bolsa de Valores	27,998	28,385
99.512.160-3	La Interamericana Compañía de Seguros Vida S.A.	22,078	31,703
99.289.000-2	Jp Morgan Chase Bank	21,165	24,707
96.579.280-5	Cn Life Compañía de Seguros de Vida S.A.	20,978	29,475
99.301.000-6	Renta Nacional Compañía de Seguros de Vida S.A.	20,917	25,148
97.043.000-8	ING Seguros de Vida S.A.	17,655	26,893
96.518.240-3	Bolsa de Corredores, Bolsa de Valores	12,171	15,409
97.011.000-3	Banco Internacional	9,982	10,478
96.573.600-k	BCI Seguros Vida S.A.	9,184	11,785
99.027.000-7	Caja Reaseguradora de Chile S.A.	7,883	10,261
96.509.660-4	Banco Falabella	7,833	10,155
96.656.410-5	Bice Vida Compañía de Seguros S.A.	-	77,900
99.012.000-5	Compañía de Seguros Corpvida S.A.	-	78,849
97.018.000-1	The Royal Bank Of Scotland (Chile)	-	32,659
<b>Total</b>		<b>3,419,571</b>	<b>4,304,537</b>

## Note 10 – Current Tax Assets

As of December 31, 2011 and 2010, current tax assets are detailed as follows:

	2011	2010
	ThCh\$	ThCh\$
VAT tax credit	31,194	-
Training expenses	33,495	23,041
Monthly provisional payments (net of income tax)	-	86,292
<b>Current tax assets</b>	<b>64,689</b>	<b>109,333</b>

As of December 31, 2011 and 2010, current tax liabilities are detailed as follows:

	2011	2010
	ThCh\$	ThCh\$
Income tax (net of MPP)	73,014	-
<b>Current tax liabilities</b>	<b>73,014</b>	<b>-</b>

## Note 11 – Intangible Assets Other Than Increase in Value

The Intangible Assets of the Company include computer systems and development of computer systems that are not an integral part of equipment and therefore are not disclosed in Property, Plant and Equipment. These are identifiable assets whose future benefits relate to the regular income they trigger and the cost savings and different performance derived from their use.

The cost allocated to intangible assets is determined on a reliable manner and to payments to unrelated third parties for development services.

Assets at the development stage of the Company are likely to be completed from a technical perspective. The Company intends to complete such developments to use them internally to generate future benefits that will meet the needs of internal improvement processes; An adequate financial planning has been made in order to ensure their sustainability and are likely to be efficiently valued as their cost is the development cost.

## Note 11 – Intangible Assets Other Than Increase in Value (continued)

The net intangible assets recorded in these financial statements are detailed as follows:

### a) Computer systems under development

Project	2011	2010
	ThCh\$	ThCh\$
Migration and automation of SARA testing	10,162	-
Migrations	16,576	70,154
Forward contract	-	79,815
Pledge Electronic Record	-	31,729
Certificate of electronic positions	-	21,282
SARA Treasury	41,956	-
Other projects	7,963	83,575
<b>Total IT systems under development</b>	<b>76,657</b>	<b>286,555</b>

### b) Computer systems

System	2011	2010
	ThCh\$	ThCh\$
Shareholders registry administration system	39,034	57,049
SADE	200,446	172,094
Project Middleware	3,579	25,050
Tax return operation	11,305	15,416
Treasury system development	26,273	-
SVS Reports	4,844	-
Pledge Electronic Record	72,640	-
Documentation gathering SARA	7,616	12,148
Certificate of Electronic Positions	21,462	-
SARA testing automation	25,028	-
Individual Mandator Account	6,511	-
Jasper Reports	9,111	-
Forward Contract	74,943	-
Other developments	34,709	31,954
<b>Total IT Systems</b>	<b>537,501</b>	<b>313,711</b>
<b>Intangible assets other than increase in value</b>	<b>614,158</b>	<b>600,266</b>

## Note 11 – Intangible Assets Other Than Increase in Value (continued)

The movements of intangible assets in 2011 are detailed as follows:

	Computer Systems Under Development ThCh\$	Computer Systems ThCh\$	Total ThCh\$
Initial balance as of 12/31/2010	286,555	313,711	600,266
Additions	171,796	377,036	548,832
Amortization expense	-	(153,246)	(153,246)
Less (*)	(381,694)	-	(381,694)
<b>Final balance as of 12/31/2011</b>	<b>76,657</b>	<b>537,501</b>	<b>614,158</b>

(\*) Computer systems under development that once completed and after initial use are transferred to computer systems.

The useful lives of the intangibles are detailed as follows:

	Minimum Life or Rate (years)	Maximum Life or Rate (years)
Computer systems under development	48	72
Computer systems	48	72

## Note 12 – Property, Plant and Equipment

a) The gross property, plant and equipment of the Company are detailed as follows:

Category	2011	2010
	ThCh\$	ThCh\$
<b>Leasing</b>		
Leased property, plant and equipment	953,762	980,502
<b>Plant and Equipment</b>		
Furniture and utensils	268,746	242,505
Office machines	87,017	106,856
Security equipment	45,513	53,046
<b>IT Equipment</b>		
Computers	497,523	669,601
Computer packages	661,494	866,023
<b>Land and Buildings</b>		
Buildings	348,815	348,815
Land	37,243	37,243
<b>Fixed Facilities and Fixtures</b>		
Facilities	365,507	389,763
<b>Other</b>		
Other property, plant and equipment	131,558	68,811
<b>Accumulated Depreciation</b>		
Leased property, plant and equipment	(93,260)	(86,285)
Furniture and utensils	(61,781)	(85,925)
Office machines	(57,733)	(70,996)
Security equipment	(17,887)	(20,924)
Computers	(208,180)	(217,167)
Facilities	(124,711)	(109,984)
Other property, plant and equipment	(10,117)	(20,506)
Buildings	(10,590)	(2,648)
IT Packaged amortization	(240,374)	(450,043)
<b>Property, Plant and Equipment</b>	<b>2,572,545</b>	<b>2,698,687</b>

b) The property, plant and equipment net of depreciation of the Company are detailed as follows:

Category	2011	2010
	ThCh\$	ThCh\$
<b>Leasing</b>		
Leased property, plant and equipment	860,502	894,217
<b>Plant and Equipment</b>		
Furniture and utensils	206,965	156,580
Office machines	29,284	35,860
Security equipment	27,626	32,122
<b>IT Equipment</b>		
Computers	289,343	452,434
Computer packages	421,120	415,980
<b>Land and Buildings</b>		
Buildings	338,225	346,167
Land	37,243	37,243
<b>Fixed Facilities and Fixtures</b>		
Facilities	240,796	279,779
<b>Other</b>		
Other property, plant and equipment	121,441	48,305
<b>Property, Plant and Equipment</b>	<b>2,572,545</b>	<b>2,698,687</b>

Note 12 – Property, Plant and Equipment (continued)

c) The average useful lives used to calculate depreciation are detailed as follows:

	Minimum Life or Rate (years)	Maximum Life or Rate (years)
<b>Fixed Facilities and Fixtures</b>		
Facilities	10	10
<b>Information Technology Equipment</b>		
Computers	3	10
Computer packages	2	4
<b>Leasing</b>		
Real estate	50	50
Computer	3	10
Other	3	10
<b>Buildings</b>		
Buildings	50	0
<b>Plant and Equipment</b>		
Furniture and utensils	3	10
Office machines	2	10
Security equipment	3	10
<b>Other Property, Plant and Equipment</b>		
Other property, plant and equipment	3	10

## Note 12 – Property, Plant and Equipment (continued)

d) The movement of property, plant and equipment in 2011 is detailed as follows:

	Fixed Facilities and Fixtures	IT Equipment	Plant and Equipment	Land and Buildings	Leasing	Other	Total Property, Plant and Equipment
	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Initial balance	279,779	868,414	224,562	383,410	894,217	48,305	2,698,687
Additions	-	265,428	101,674	-	-	78,901	446,003
Depreciation expense	(38,983)	(423,379)	(42,732)	(7,942)	(28,674)	(5,580)	(547,290)
Less	-	-	(19,629)	-	-	(185)	(19,814)
Transfer variations	-	-	-	-	(5,041)	-	(5,041)
<b>Final balance</b>	<b>240,796</b>	<b>710,463</b>	<b>263,875</b>	<b>375,468</b>	<b>860,502</b>	<b>121,441</b>	<b>2,572,545</b>

## Note 13 – Deferred Tax Assets and Liabilities

The balances of deferred tax assets and liabilities are detailed as follows:

Item	Assets		Liabilities	
	2011	2010	2011	2010
	ThCh\$	ThCh\$	ThCh\$	ThCh\$
Vacation accrual	67,385	63,731	-	-
Telephone lines	-	3,655	-	-
Indemnity provision	-	29,760	-	-
Bad debt provision	2,746	1,062	-	-
Purchase option advance	14,465	14,465	-	-
Other provisions	451	-	-	-
Projects under development IFRS	-	-	(52,083)	(15,796)
SARA – SADE systems	-	-	(42,485)	(42,391)
Leased assets	132,509	138,132	(146,726)	(153,415)
Leased goods additions	-	-	(40,068)	-
Activated expenses	-	-	(30,765)	(66,892)
Tax fixed assets	114,258	104,763	-	-
<b>Total deferred tax</b>	<b>331,814</b>	<b>355,568</b>	<b>(312,127)</b>	<b>(278,494)</b>
<b>Total net deferred tax</b>	<b>19,687</b>	<b>77,074</b>		



## Note 14 – Other Financial Liabilities

Other financial liabilities that include financial lease operations and bank loans are detailed as follows:

<b>Other financial liabilities, current</b>	<b>2011</b>	<b>2010</b>
	<b>ThCh\$</b>	<b>ThCh\$</b>
Lease payments	85,755	82,531
Deferred interest payable	(36,670)	(37,537)
<b>Other financial liabilities, current</b>	<b>49,085</b>	<b>44,994</b>

<b>Other financial liabilities, non-current</b>	<b>2011</b>	<b>2010</b>
	<b>ThCh\$</b>	<b>ThCh\$</b>
Lease payments	936,172	983,493
Deferred interest payable	(211,523)	(238,859)
<b>Other financial liabilities, non-current</b>	<b>724,649</b>	<b>744,634</b>
<b>Total other financial liabilities</b>	<b>773,734</b>	<b>789,628</b>

## Note 14 – Other Financial Liabilities (continued)

The lease debt by creditor is detailed as follows:

	2011	2010
	ThCh\$	ThCh\$
<b>a) Current portion</b>		
<b>Banco Santander Chile</b>		
Real estate and renovation	85,755	82,531
Deferred interest	(36,670)	(37,537)
<b>Total</b>	<b>49,085</b>	<b>44,994</b>
<b>a) Non-current portion</b>		
<b>Banco Santander Chile</b>		
Real estate and renovation	936,172	983,493
Deferred interest	(211,523)	(238,859)
<b>Total</b>	<b>724,649</b>	<b>744,634</b>
<b>Total Current and Non-Current Portions</b>	<b>773,734</b>	<b>789,628</b>

## Note 14 – Other Financial Liabilities (continued)

The financial lease with Banco Santander Chile corresponds to the acquisition of real estate and renovation of the fourth floor of Edificio Burgos under the operational continuity plan of the Company. This is a 15 year lease at a UF + 4.88% rate, agreed in 2008. The monthly payment amounts to UF 320.55 and the maturity date is November 2023.

The lease debt maturity until extinguishment is detailed as follows:

Values in UF and ThCh\$ Real estate	2012	2012	2013	2013	2014	2014	2015/2023	2015/2023
	UF	ThCh\$	UF	ThCh\$	UF	ThCh\$	UF	ThCh\$
Capital	2,202	49,091	2,312	51,544	2,427	54,108	27,766	619,016
Interests	1,645	36,674	1,535	34,221	1,420	31,658	6,533	145,647
<b>Total</b>	<b>3,847</b>	<b>85,765</b>	<b>3,847</b>	<b>85,765</b>	<b>3,847</b>	<b>85,766</b>	<b>34,299</b>	<b>764,663</b>

## Note 15 – Trade Accounts Payable and Other Accounts Payable

The balance in this category consists of the invoice balance associated with payments to operation, insurance suppliers and other.

	2011	2010
	ThCh\$	ThCh\$
Accounts payable	477,340	557,456
Invoices to be received	87,942	43,275
<b>Trade accounts payable and other accounts payable</b>	<b>565,282</b>	<b>600,731</b>

As of December 31, 2011 the balance payable for insurance amounts is ThCh\$ 214,157 and the balance payable for insurance as of December 31, 2010 amounts was ThCh\$ 191,184.

## Note 16 – Employee Benefits Current Provisions

The balance in this category consists of the employee vacation and performance bonus provisions which are detailed as follows:

Provision	2011	2010
	ThCh\$	ThCh\$
Employee bonuses	754,173	672,876
Indemnities	-	172,940
Employee vacation	364,252	318,655
<b>Employee benefit provisions</b>	<b>1,118,425</b>	<b>1,164,471</b>

As of December 31, 2010 the Company recorded employment termination provisions that would become effective in 2011. The employees were informed of the termination of employment and formal agreements were executed between Management and the employees where termination conditions were defined and recorded, allowing an accurate estimate of the obligated amount.

## Note 17 – Other Non-Financial Current Liabilities

As of December 31, 2011 and 2010, other non-financial current liabilities are detailed as follows :

	2011	2010
	ThCh\$	ThCh\$
Taxes	81,366	56,453
Withholdings	77,907	69,043
Minimum payable dividends (1)	202,599	-
Other	13,616	16,217
<b>Other non-financial liabilities</b>	<b>375,488</b>	<b>141,713</b>

(1) This dividend is recorded to recognize the obligation to pay minimum dividends chargeable to the annual income of the period in accordance with the existing dividend policy. The foregoing is to be confirmed at the Shareholders' Meeting in 2012. As of December 31, 2010, no such obligation was recognized as provisional dividends paid exceeded the minimum specified in the articles of incorporation.

## Note 18 - Capital and Reserves

### a) Dividends paid by Depósito Central de Valores S.A.:

- On March 30, 2010 the payment of definitive dividends No. 15 amounting to \$507,907,500 (historic), equivalent to \$3,615 per share was approved.
- On September 28, 2010 the payment of provisional dividends No. 16 amounting to \$536,244,720 (historic), equivalent to \$3,435 per share was approved.
- On March 29, 2011, the payment of definitive dividends No. 17 amounting to \$405,891,200 equivalent to \$2,600 per share was approved.
- On August 23, 2011 the payment of provisional dividends No. 18 amounting to \$197,793,904 equivalent to \$1,267 per share was approved.

### b) Paid-in capital and number of shares

During an Extraordinary Shareholders' Meeting held on July 27, 2010, a decision was made to increase the capital of the Company by \$1,039,103,496 with the issue of 15,612 ordinary, non-par value shares, thus increasing the capital of the Company to the amount of \$4,089,816,718.

In August 2010 the referred capital increase was subscribed and paid in total by DTCC Holdings I LLC and affiliate to DTCC.

In accordance with the provisions of article 33 of the Corporations Law Rules, the three year term provided by the Extraordinary Shareholders Meeting to pay the total capital increase had expired. It was recorded on August 26, 1999 through a public deed granted at the Office of the Notary Public in Santiago by Mr. René Benavente Cash. 7,000 shares were neither subscribed nor paid by the shareholders within the term provided and the total number of subscribed and paid shares of the Company amounted 156,112.

Note 18 - Capital and Reserves (continued)

c) Minimum equity

The evaluation of the minimum equity required by the Superintendency of Securities and Insurance is detailed as follows:

Description		2011	2010
		ThCh\$	ThCh\$
Paid-in capital		4,089,817	4,089,817
Withheld income (accumulated losses)		938,654	410,295
Non-controlling interests		2	1
<b>Accounting equity</b>		<b>5,028,473</b>	<b>4,500,113</b>
Equity for SVS	ThCh\$	5,028,473	4,500,113
Equity for SVS	UF	225,552	209,741
<b>Equity required by SVS</b>	<b>UF</b>	<b>30,000</b>	<b>30,000</b>

d) Capital management

The object of the Company in relation to capital management is to keep an adequate level of capitalization which enables access to financial markets in order to develop its objectives and optimizing the return of its shareholders while maintaining a solid financial position.

e) Other reserves

As of March 31, 2010, effects derived from adopting the IFRS were recorded in "other reserves". These effects were capitalized in March 2010 after approval from the General Extraordinary Shareholders' Meeting No. 20 held on March 30, 2010, keeping the number of shares unaltered. Consequently, the capital was reduced from ThCh\$3,400,156 to ThCh\$3,050,713 as a result of the absorption of ThCh\$349,442 recorded in the other reserves.

## Note 18 - Capital and Reserves (continued)

### f) Minimum dividend

As of December 31, 2011 the Company declared a Minimum Dividend liability amounting to ThCh\$202,599. This recognizes the obligation to pay minimum dividends chargeable to the income of the year in accordance with the dividend policy in place. The foregoing is to be confirmed at the Shareholders' Meeting in 2012. The amount of the minimum dividend was calculated by deducting the provisional dividends paid in 2011 from the total dividend distributed by the Company.

## Note 19 - Income from Regular Activities

The consolidated income of the Company and discounts granted for the years ended as of December 31, 2011 and 2010 are detailed as follows:

	2011	2010
	ThCh\$	ThCh\$
Gross income	14,456,863	12,731,470
Commercial discount	(1,176,637)	(797,669)
Service discount	(945,969)	(850,241)
Total discounts	(2,122,606)	(1,647,910)
<b>Net income</b>	<b>12,334,257</b>	<b>11,083,560</b>

There are two types of discounts that are applied to the services provided by Depósito Central de Valores S.A. The first one is applied on the total invoice. Between January and July 2011 it was equivalent to 10.5%, and between August and December 2011 it was equivalent to 12% (8.6% in 2010). The second discount depends on the type of service that is provided and is equivalent to 9% for the custody of securities and 4% for the operations registration service, 22% for the administration of securities service and 15% on the monthly fixed fee. Shareholders registry administration services are not subject to discounts.

## Note 19 – Income from Regular (continued)

The gross income of the Company, according to the service that generates it, are detailed as follows:

	2011	2010
	ThCh\$	ThCh\$
Custody of securities	5,364,307	4,788,235
Purchase/ sale registry	2,256,761	1,992,207
Principal account service	1,625,937	1,357,046
General charges	790,688	755,799
Administration of securities	471,089	478,492
Transfer registry	377,279	294,432
Deposit of securities	293,423	235,949
Additional account opening	147,413	146,484
Recognition bonuses for active associates	137,076	137,899
Transfer log	121,450	77,195
Special portfolio valuation	81,388	70,399
International custody	56,649	-
Certificates of position	30,927	18,995
Withdrawal of securities in custody	7,850	9,357
Forward contracts	5,033	-
<b>Total custody of securities</b>	<b>11,767,270</b>	<b>10,362,489</b>
Shareholder registry fixed administration fee	1,805,170	1,652,369
Other operating income	226,932	193,292
Legal reports charge	179,805	137,833
Shareholders meetings charge	156,917	119,486
Payment of dividends	116,078	121,845
Tax certificates	93,327	50,539
Preferred offer process	49,573	24,346
WinSTA support agreement	44,999	46,050
Stock transfer charge	12,168	18,708
Insurance policy	4,624	4,513
<b>Total shareholders registry administration</b>	<b>2,689,593</b>	<b>2,368,981</b>
<b>Gross income</b>	<b>14,456,863</b>	<b>12,731,470</b>

81% of the consolidated gross income as of December 31, 2011 consists of income from custody and transfer of securities services (81% as of December 2010) and 19% of consolidated income from shareholders registry administration services (19% as of December 2010).



## Note 20 – Employee Benefit Cost

The Company's employee expenses are detailed as follows:

	2011	2010
	ThCh\$	ThCh\$
Payroll	4,621,587	4,096,943
Bonuses	730,020	717,134
Severance indemnities and employment termination	116,130	337,437
Social security	157,567	171,138
Training	104,787	100,068
Other	433,259	365,462
<b>Employee benefit cost</b>	<b>6,163,350</b>	<b>5,788,182</b>

## Note 21 – Other Expenses by Segment

As of December 31, 2011 and 2010, these accounts include all operating costs and administrative expenses (excluding employee expenses, depreciations and amortizations).

	2011	2010
	ThCh\$	ThCh\$
External advisory services	819,386	591,311
Maintenance of systems and infrastructure	752,103	516,494
Operating insurance	634,485	628,870
Expenses related to buildings and facilities	419,334	440,312
Fees and part time staff	241,790	206,483
Communications	208,269	140,991
Other general expenses	188,029	175,637
External operating staff	137,923	47,161
Marketing expenses	123,810	60,720
Other operation expenses	120,668	205,378
Meetings, trips, other	119,836	148,037
Office supplies	87,899	112,447
Telephone expenses	52,507	61,335
Patents, taxes, duties	36,973	36,633
General insurance	25,381	19,023
<b>Total expenses</b>	<b>3,968,393</b>	<b>3,390,832</b>

## Note 22 – Other Profit (Loss)

As of December 31, 2011 and 2010 the Company has recorded in income in average balance remuneration (61%) and office lease (31%) among others, while the expenses were derived from the sale of property, plant and equipment (65%) and donations (35%):

	2011	2010
	ThCh\$	ThCh\$
<b>Non operational income</b>	<b>159,081</b>	<b>115,428</b>
Finance income	106,660	17,586
Office lease	49,530	66,158
Other income	1,808	6,527
Profit derived from sale of property, plant and equipment	50	14,895
Other income	1,033	10,262
<b>Non-operational expenses</b>	<b>(29,073)</b>	<b>(17,732)</b>
Donations	(10,316)	(11,605)
Other	(18,757)	(6,127)
<b>Total other profits</b>	<b>130,008</b>	<b>97,696</b>

## Note 23 – Finance Expenses

Finance expenses consider the interest paid for the acquisition of goods financed by financial lease or bank loans. These expenses is distributed as follows:

	2011	2010
	ThCh\$	ThCh\$
Lease interest paid	34,024	49,831
Bank loan interest paid	-	3,755
Other interest paid	9	-
<b>Finance expenses</b>	<b>34,033</b>	<b>53,586</b>

Note 24 – Income Tax Expense

a) Income tax expense

	2011	2010
	ThCh\$	ThCh\$
Income tax expense		
Current period	(224,458)	(93,959)
Prior period adjustments	-	29
<b>Total</b>	<b>(224,458)</b>	<b>(93,930)</b>
Deferred tax expense		
Origin and reversal of temporary differences	(57,387)	(82,387)
Tax rate reduction	-	-
Changes in unrecognized temporary differences	-	-
Recognition of tax losses not previously recognized	-	-
<b>Total</b>	<b>(57,387)</b>	<b>(82,387)</b>
Income tax expenses excluding the tax on the sale of continuous operations and income tax on investments accounted under the equity method of accounting	(281,845)	(176,317)
<b>Total income tax expense</b>	<b>(281,845)</b>	<b>(176,317)</b>

## Note 24 – Income Tax Expense (continued)

### b) Effective rate reconciliation

	2011	Effective Rate	2010	Effective Rate
	ThCh\$		ThCh\$	
Net income	1,334,644	-	945,823	-
Total income tax expense	(281,845)	-	(176,317)	-
<b>Net income excluding income tax</b>	<b>1,616,489</b>	-	<b>1,122,140</b>	-
Income tax	(224,458)	-	(93,930)	-
Deferred taxes	(57,387)	-	(82,387)	-
<b>Total expenses</b>	<b>(281,845)</b>	<b>-17.44%</b>	<b>(176,317)</b>	<b>-15.71%</b>
Rate on the income of the year (before tax)	323,298	20.00%	190,764	17.00%
Differences due to changes in deferred tax rates	4,201	0.26%	(14,834)	-1.32%
Permanent differences	(33,625)	-2.08%	(19,975)	-1.78%
Not crossed temporary differences	-	-	32	0.00%
Reversal of deferred tax adjustments to equity	(8,644)	-0.53%	20,359	1.81%
Tax paid last year difference	(3,385)	-0.21%	(29)	0.00%
<b>Total reconciliation</b>	<b>281,845</b>	<b>17.44%</b>	<b>176,317</b>	<b>15.71%</b>

Due to the modified income tax rate introduced by Law No. 21455 of July 2010, which considers the first category tax rate increase to 20% and 18.5% for income received or accrued in calendar years 2011 and 2012, respectively and in accordance with current accounting standards in force, the effect of such rate increase is recognized in the determination of deferred taxes as of December 31, 2011.

## Note 25 – Basic Earnings per Share

Earnings per share are detailed as follows:

	2011	2010
	ThCh\$	ThCh\$
Amount available to shareholders ThCh\$	1,334,644	945,823
Subscribed and paid shares	156,112	156,112
<b>Earnings per share Ch\$</b>	<b>8,549</b>	<b>6,059</b>

The Company does not have publicly traded shares and does not intend to issue shares in public stock markets, therefore the calculation of earnings per share does not include the weighted average of outstanding shares, but the total shares effectively paid related to the result attributable to the total shares.

The Company has not issued convertible debt or other equity securities, therefore, there are no dilutive effects on the earnings per share.

## Note 26 – Employee Benefits

The Company pays its employees an annual bonus with prior authorization from the Board and evaluation of fulfillment of annual objectives also established by the Board. The Company records a provision that varies depending on the accrual calculated using the straight line method with effect on income and on the consumption due to payment of this obligation.

As of December 31, 2011 this provision amounts to ThCh\$754,175 (ThCh\$672,876 as of December 31, 2010), thus the effect on the income of the year as of December 31, 2011 amounts to ThCh\$730,020 (ThCh\$717,134 as of December 31, 2010).

## Note 27 – Operating Lease

The Company's operating lease of is detailed as follows:

### a) Lease of production sites

	2011	2010
	ThCh\$	ThCh\$
Lease of remote place	31,755	23,104
Lease of production place	117,367	112,433
<b>Total lease of sites</b>	<b>149,122</b>	<b>135,537</b>

This data corresponds to a site especially outfitted for Cientec (Santiago). Such facilities are necessary to replicate the Company's central technological facilities according to their contingency plans and operational continuity. The cost associated with the lease is presented in "other profit (loss)" in the Statement of Income by Segment. This lease does not involve long-term agreements.

### b) Real estate leases

	2011	2010
	ThCh\$	ThCh\$
Office Burgos 12 floor (1)	170,193	165,009
Office Huérfanos 17 floor (2)	23,434	22,720
Offices Huérfanos 17 and 22 floors (3)	80,086	71,966
<b>Total office lease</b>	<b>273,713</b>	<b>259,695</b>

(1) A 10 year lease agreed with Inmobiliaria Alsacia S.A., beginning in 2008 through December 2017. This is the registered address of Depósito Central de Valores S.A.

(2) A 3 year lease agreed with Inversiones El Maderal Ltda. that began in December 2009 and is automatically renewed every year. The facilities are sub-leased until December 31, 2015.

## Note 27 – Operating Lease (continued)

### b) Real estate leases (continued)

(3) The offices leased by the Company and owned by Inversiones Paluma Uno Ltda. are detailed as follows: a) Edificio Santiago 2000, 22nd floor, used by the affiliate DCV Registros S.A. The lease began in 2005 and is valid until November 2020; b) Edificio Santiago 2000, 17th floor office. The lease began in 2005 and is valid until April 2015. The facilities are sub-leased until December 31, 2015.

The chart below shows future maturity dates of real estate lease payments:

Maturity in UF and ThCh\$	2012	2012	2013	2013	2014	2014	2015/2020	2015/2020
	UF	ThCh\$	UF	ThCh\$	UF	ThCh\$	UF	ThCh\$
Office Burgos 12 floor (1)	7,800	173,893	7,800	173,893	7,800	173,893	23,400	521,680
Office Huérfanos 17 floor (2)	1,074	23,944	1,074	23,944	1,074	23,944	1,074	23,944
Offices Huérfanos 17 and 22 floors (3)	3,394	75,666	3,384	75,443	3,384	75,443	20,304	452,658

## Note 28 – Subsequent Events

As of the date of these Consolidated Financial Statements, there are no subsequent events that need to be disclosed which may significantly affect the interpretation of the Financial Statements.



## Note 29 - Contingencies

### Guarantees and Commitments

#### a) Responsibility for securities custody:

As of December 31, 2011 and 2010 the Company has instruments in custody, which are detailed as follows:

	2011	2010
	MillionCh\$	MillionCh\$
Fixed income	59,267,832	47,664,867
Variable income	39,079,814	41,752,562
Financial intermediation	33,713,327	28,375,758
International custody	335,770	8,953
Recognition bonds	3,656,632	3,781,601
<b>Total</b>	<b>136,053,375</b>	<b>121,583,741</b>

On account of these instruments, the company has insurance policies in accordance with Law 18876.

#### 2011-2012 EMPLOYEE LOYALTY POLICY

Policy N°	Policy	Compensation limit	Deductible	Net premium affects
20062291	BBB - PRI	1,188,879.00 UF	4,600.00 UF	8,825.00 UF
20062193	BBB - XS 1	537,243.00 UF	1,188,879.00 UF	2,092.00 UF
20062194	BBB - XS 2	4,073,878.00 UF	1,726,122.00 UF	10,184.70 UF
<b>Total</b>		<b>5,800,000.00 UF</b>		<b>21,101.70 UF</b>

Note 29 - Contingencies (continued)

a) Responsibility for securities custody: (continued)

2011-2012 EMPLOYEE LOYALTY POLICY (continued)

N°	Hedge
1	Legal third party liability hedge due to the impossibility of the insured party to complete the transactions executed in the course of business due to the physical loss, destruction, robbery or damage to securities and cash caused in any manner whatsoever, including the illicit withdrawal when they are accidentally lost, missing or destroyed.
2	Loss of subscription right (including dividends) with a sub-limit of UF 16,750 on every occasion.
3	Third party goods under the care, custody or control of DCV.
4	False telex.
5	False fax.
6	Audit expenses up to a sub-limit of UF 8,500 on every occasion.
7	Forgery of payment instructions via wire transfer.
8	Strike, mutiny and civil unrest and intentional acts.
9	Property loss and/ or damage as a result of fire subject to the terms and conditions in NMA 2626.
10	Extortion, personal threats up to a sub-limit of UF 35.00 on every occasion.
11	Extortion, threats to property up to a sub-limit of UF 35.00 on every occasion.
12	Forgery via telex.
13	Part time and/ or external employees working for the insured party under its supervision at the offices and stores covered by this insurance policy and training employees as well as employees of sub contractors (outsourcing) used by the insured party, including programmers, security personnel, IT engineers.
14	Electronic records, including but not limited to, instruments in electronic form.
15	Public offer securities, as well as all those instruments derived from the operations performed in relation to such securities, including Deposits, Sight drafts, checks or any other means of payment or transaction that are to be used in the regular course of business of the Insured Companies, including the shares indicated in the shareholders registries of the Companies and their registrations and transactions and all the operations that may be performed in respect of the same.

## Note 29 - Contingencies (continued)

### a) Responsibility for securities custody: (continued)

#### 2011-2012 EMPLOYEE LOYALTY POLICY (continued)

16	Reconstruction of accounting ledgers and Registeries up to a sub-limit of UF 8,500 on every occasion. Extension of cleaning costs.
17	Damage expenses: fees to independent experts to determine the loss covered.
18	Dishonesty of employees: dishonest or fraudulent acts performed by any employee.
19	Stores: Loss of goods due to robbery, goods missing inexplicably and mysteriously or damages, destruction or loss.
20	Transit: Loss or damage suffered by goods in transit from one place to another under the custody of an employee of the Company or security.
21	Forgery of checks, Withdrawal Receipts or Promissory Notes: False signatures or fraudulent alteration of checks, letters of exchange, bank drafts, bank acceptances or certificates of deposits issued by the insured party.
22	Securities counterfeiting: Loss derived from securities or similar written instruments kept or deposited by the insured party in a well known Bank or Depository for custody purposes that bear a false signature, fraudulent alteration.
23	Money counterfeiting: Loss due to receipt of false legal tender bills or coins or that appear as legal tender in some countries.
24	Offices and contents: Loss due to robbery or attempt of robbery or inside the stores due to vandalism or malicious damage.

#### Exclusion

- Cyber attack against the Company
- Terrorism
- War

**Note 29 - Contingencies (continued)**

**b) Funds for the payment of dividends responsibility:**

As of December 31, 2011 and 2010, the affiliate DCV Registros S.A. records in memorandum accounts the funds received from clients of the Shareholders Registry to pay dividends with the corresponding responsibility.

	2011	2010
	ThCh\$	ThCh\$
Issuers' funds for payment of dividends	4,028,133	10,599,485
<b>Total</b>	<b>4,028,133</b>	<b>10,599,485</b>

**Note 30 - Environment**

Due to its nature, the Company does not make disbursements related to the improvement and/ or investments in productive processes, verification and control of compliance of laws regulating industrial processes and facilities and any other that may affect the environment directly or indirectly.

**Note 31 – Research and Development**

As of December 31, 2011 and 2010 the Company does not have disbursements allotted for Research. Developments related to computer systems that are described under the category Intangibles.

**Note 32 - Sanctions**

From the closing date of these financial statements and the date of issuance of this report, the Company, its Directors or Administrative personnel have not been sanctioned by the Superintendency of Securities and Insurance or any other Administrative Authority.

## Summary of Affiliate Financial Statements

DCV Registros S.A.

ANNUAL  
REPORT

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93

STATEMENT OF FINANCIAL POSITION ASSETS	2011	2010
	ThCh\$	ThCh\$
Current assets	1,569,183	1,289,276
Non-current assets	115,890	76,249
<b>TOTAL ASSETS</b>	<b>1,685,073</b>	<b>1,365,525</b>
<b>LIABILITIES AND NET EQUITY</b>		
Current liabilities	293,950	350,033
Non-current liabilities	-	-
Net equity	1,391,123	1,015,492
<b>TOTAL LIABILITIES AND NET EQUITY</b>	<b>1,685,073</b>	<b>1,365,525</b>

STATEMENT OF COMPREHENSIVE INCOME	2011	2010
	ThCh\$	ThCh\$
Operating income	2,689,593	2,368,981
Employee benefits cost	(798,629)	(878,593)
Depreciation and amortization expenses	(10,992)	(25,174)
Other expenses by nature	(1,076,414)	(1,039,383)
Other profits	89,600	19,612
Finance income	33,637	7,697
Finance expenses	(9)	-
Income from readjustment units	(628)	(11)
<b>Profit, before tax</b>	<b>926,158</b>	<b>453,129</b>
Gains tax expense	(177,828)	(67,120)
<b>PROFIT</b>	<b>748,330</b>	<b>386,009</b>

In accordance with the provisions set forth in the General Standard No. 283 of the Superintendency of Securities and Insurance, this Annual Report is subscribed by the absolute majority of the members of the Board of Directors and the General Manager of Depósito Central de Valores S.A., Depósito de Valores, who under oath state their responsibility with respect to the accuracy of the information contained therein:

Name	Position	Taxpayer ID number
<b>Sergio Baeza Valdés</b>	Chairman	5.572.979-4
<b>Pablo Yrarrázaval Valdés</b>	Vice-Chairman	5.710.967-k
<b>Jorge Claude Bourdel</b>	Director	6.348.784-8
<b>Arturo Concha Ureta</b>	Director	5.922.845-5
<b>Mario Gómez Dubravcic</b>	Director	5.865.947-9
<b>José Antonio Martínez Zugarramurdi</b>	Director	8.419.520-0
<b>Oscar Angel Raposo</b>	Director	Extranjero
<b>Guillermo Tagle Quiroz</b>	Director	8.089.223-3
<b>Arturo del Río Leyton</b>	Director	5.892.815-1
<b>Fred Meller Sunkel</b>	Director	9.976.183-0
<b>Juan Carlos Reyes Madriaza</b>	Director	7.382.629-2



Annual Report 2011